

FEMA Encourages West Virginians to Save and Submit Receipts for Repairs

Release Date: 3? 17, 2025

Release Number:
FS-006 DR-4861-WV

West Virginians may be eligible for assistance for damage-related home repairs. Save and submit receipts for possible reimbursement.

What is eligible for FEMA assistance?

West Virginians from Logan, McDowell, Mercer, Mingo, Wayne, and Wyoming Counties who were affected by the winter flooding from February 15 – 18, 2025 may be eligible for reimbursement for home repairs.

FEMA may be able to pay for the following as part of our Individual Assistance program:

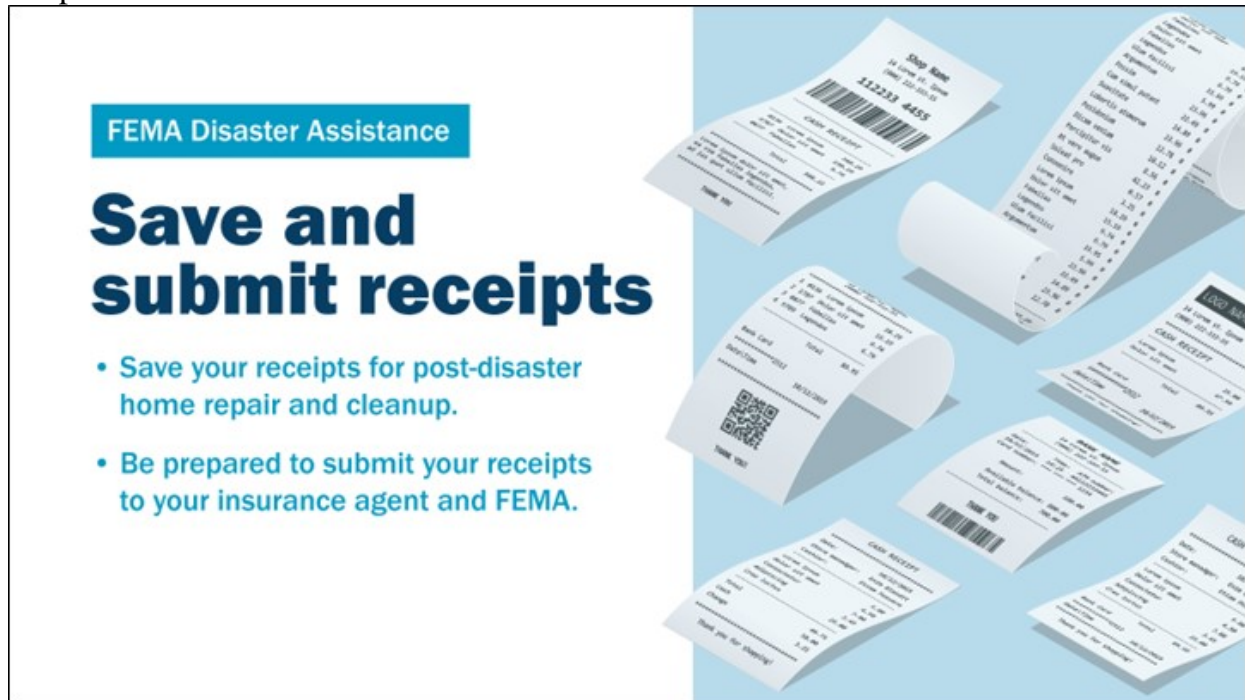
- Cost of a professional, licensed technician to visit your home and prepare an estimate for the repairs or replacement of disaster-damaged systems and uninsured or underinsured losses.
- Costs to rebuild or make basic repairs so your home is safe, sanitary, and functional. This includes replacing or repairing disaster-damaged:
 - Furnaces, hot water heaters, refrigerators, and stoves
 - Leaks in a roof that damage ceilings
 - Subfloors in occupied parts of the home
 - Broken windows
 - Well and septic system
 - Private roads and bridges.
- Generators or chainsaws you bought or rented due to damage from the storm.

FEMA cannot reimburse you for equipment or actions paid for by another source, such as homeowners, flood, or other types of insurance.



Before you begin clean up and repairs, take photos and make a list of any damages.

Graphic



How can you submit receipts and documents?

If you made repairs to your home or replaced damaged items, you can submit receipts to FEMA for possible reimbursement.

There are a few different ways you can provide FEMA with your receipts:

- Bring them to a [Disaster Recovery Center](#) and a FEMA specialist can help you upload them to your registration.
- Upload them yourself on DisasterAssistance.gov or on the FEMA mobile app.
- Mail them to FEMA at P.O. Box 10055 Hyattsville, MD 20782-8055.
- Fax them to 1-800-827-8112 and mark Attn: FEMA on the fax sheet.

What if you lost a receipt?



FEMA

When submitting documents:

- Include your name, disaster number, and FEMA application number on all documents you send to FEMA.
- Keep the original documents and only provide copies to FEMA, which can include photos or an insurance claim.
- Note that all documents—including receipts, bills, and estimates—must include contact information of that service provider.
- What if you lost a receipt?

Even if you cannot find the receipts for work done or items replaced, there are still ways to get that information to FEMA.

Did you use your credit card to buy home repair items or to replace something damaged in the flood?

- Reach out to your credit card company to get a copy of your statement with the purchases.
- Contact the store and ask them to look you up by a customer loyalty number or your credit card information.

Did you hire a contractor or company to do repairs?

- Contact the company/contractor and ask for a receipt or duplicate invoice for work completed.
- Contact the company/contractor and ask them to write a letter stating what work was done.

To apply for FEMA assistance, visit DisasterAssistance.gov, visit a [Disaster Recovery Center](#), apply using the [FEMA App](#) for mobile devices, or call toll-free **800-621-3362**.

For more information on West Virginia's disaster recovery, visit emd.wv.gov, [West Virginia Emergency Management Division Facebook page](#), www.fema.gov/disaster/4861 and www.facebook.com/FEMA.



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