

Continued Temporary Housing Assistance

Release Date: 10? 31, 2024

If you received two months of FEMA rental assistance after Tropical Storm Helene and need more time to plan your recovery, you may be eligible for Continued Temporary Housing Assistance. Under the Individuals and Households Program, if you provide the required documents, you may receive rental assistance for another three months and possibly longer, if needed.

The rental assistance you receive may be used to rent a house, apartment, manufactured home, recreational vehicle or other dwelling.

Who is eligible?

- To be eligible for *Continued Temporary Housing Assistance*:
- You must have applied for FEMA assistance, received an initial two months of rental assistance and used it as instructed.
- You must be *unable* to return to your pre-disaster residence because it was damaged, destroyed or made uninhabitable by the flooding from Tropical Storm Helene.
- You cannot pay for housing without assistance.
- You can demonstrate that your financial need was caused by the disaster.
- You are not receiving temporary housing assistance from any other source.
- You are able to show you're developing a longer-term or permanent housing plan or demonstrate progress toward that plan.

If You Need More Rental Assistance

- To receive continued rental assistance, complete an ***Application for Continued Temporary Housing Assistance***.
 - **Homeowners:** If your real property FEMA-verified losses exceed the amount of the initial Rental Assistance award, an *Application for Continued Temporary Housing Assistance* will be mailed to you. It is automatically generated about two weeks after the initial Rental Assistance award is



approved. If the Real Property Loss does not exceed the amount of the initial Rental Assistance, you will need to call the **FEMA Helpline** at **800-621-3362** to request the application. Lines are open from **7 a.m. to midnight ET seven days a week**, and specialists speak many languages. If you use video relay service, captioned telephone service or others, you can provide FEMA with your number for that service.

- **Renters:** You may request the *Continued Temporary Housing Assistance Request* form by calling the **FEMA Helpline**.
- To request the form, ask questions about the *Continued Temporary Housing Assistance*, or get help completing the form, **call the FEMA Helpline**.
- **All applicants** must submit the following documentation with your completed application:
 - Pre- and post-disaster income for household members 18 and older.
 - Proof of pre-disaster housing costs (copy of lease and utility bills, renter's insurance, mortgage statements, real estate taxes, home insurance, etc.).
 - Proof of post-disaster housing costs (copy of current lease or rental agreement signed by the applicant and the landlord).

Submitting an Application for Continued Temporary Housing Assistance

- The **Continued Temporary Housing Assistance** request form and supporting documents should be returned to FEMA in one of the following ways:
 - Upload documents to your disaster account at DisasterAssistance.gov.
 - Mail them to **FEMA, P.O. Box 10055, Hyattsville, MD 20782-8055**.
 - Leave them with FEMA specialists at Disaster Recovery Centers, which are open **7 a.m. to 7 p.m. ET Monday to Saturday, noon to 5 p.m. ET Sunday** at these locations:
 - **Greene County:** Greene County Courthouse/Annex
204 N Cutler St., Greeneville, TN 37745
 - **Hamblen County:** Utility Commission Conference and Training Center
441 Main St., Morristown, TN 37814
 - **Unicoi County:** National Guard Armory/Unicoi Emergency Operations Center
615 South Main Ave., Erwin, TN 37650
- Leave them with FEMA specialists at the state's Multi-Agency Resource Centers, which are open **7 a.m. to 7 p.m. ET Monday to Saturday, noon to 5**



FEMA

p.m. ET Sunday at these locations:

- **Carter County:** 1749 Highway 19E, Elizabethton, TN 37643
- **Cocke County:** Cocke County Recreation Department, 466 Learning Road/Way* Newport, TN 37821. **Depending on your navigation service, the address may show up as 466 Learning Way.*
- **Washington County:** 306 Forest Dr. Jonesborough, TN 37659



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