

Two Additional North Carolina Counties Eligible for FEMA Assistance

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ATLANTA –Homeowners and renters in Mecklenburg and Swain counties who had uninsured damage or losses caused by Tropical Storm Helene are now eligible to apply for FEMA disaster assistance.

FEMA may be able to help with serious needs, displacement, temporary lodging, basic home repair costs, personal property loss or other disaster-caused needs. Previously, Alexander, Alleghany, Ashe, Avery, Buncombe, Burke, Caldwell, Catawba, Clay, Cleveland, Gaston, Haywood, Henderson, Jackson, Lincoln, Macon, Madison, McDowell, Mitchell, Polk, Rutherford, Transylvania, Watauga, Wilkes and Yancey counties and the Eastern Band of Cherokee Indians were authorized for assistance to households.

The quickest way to apply is to go online to DisasterAssistance.gov. You can also apply using the [FEMA App](#) for mobile devices or calling toll-free **800-621-3362**. The telephone line is open every day and help is available in most languages. If you use a relay service, such as Video Relay Service (VRS), captioned telephone or other service, give FEMA your number for that service. To view an accessible video on how to apply visit [Three Ways to Apply for FEMA Disaster Assistance - YouTube](#).

What You'll Need When You Apply

- A current phone number where you can be contacted.
- Your address at the time of the disaster and the address where you are now staying.
- Your Social Security number.
- A general list of damage and losses.
- Banking information if you choose direct deposit.
- If insured, the policy number or the agent and/or the company name.



FEMA

Page 1 of 2

If you have homeowners, renters' or flood insurance, you should file a claim as soon as possible. FEMA cannot duplicate benefits for losses covered by insurance. If your policy does not cover all your disaster expenses, you may be eligible for federal assistance.

For the latest information about North Carolina's recovery, visit [fema.gov/disaster/4827](https://www.fema.gov/disaster/4827). Follow FEMA on X at x.com/femaregion4 or on Facebook at facebook.com/fema.

For North Carolinians seeking general information, please visit ncdps.gov/helene.

