

Disaster Recovery Center Opens in Ruidoso; DRCs Will Be Open on July 4

Release Date: ?? 2, 2024

A Disaster Recovery Center (DRC) will open in **Ruidoso** on Tuesday, July 2, to help New Mexicans affected by last month's South Fork and Salt Fires and flooding.

Residents and business owners in **Lincoln County, Otero County, and the Mescalero Apache Reservation** can visit the center to apply for FEMA assistance, upload documents, learn about available resources and get their questions answered in person. Recovery specialists from FEMA and the U.S. Small Business Administration as well as, state, local, nonprofit and other community organizations will be available to meet with visitors.

New Mexicans can also gather information on resources such as SNAP, Medicaid, unemployment, insurance claim assistance, Disaster Case Management, vital records, mental health support and child care assistance. No appointment is needed.

The DRC is located at:
Horton Complex
237 Service Road
Ruidoso, NM 88345

Another DRC is currently open at:
Roswell Civic & Convention Center
912 N. Main St
Roswell, NM 88201

Hours at both centers are:
Monday through Saturday, 9 a.m. to 7 p.m.
Sunday, 10 a.m. to 6 p.m.



FEMA

All DRCs will be open on July 4, Independence Day, 9 a.m. to 7 p.m.

All DRCs are accessible to people with disabilities and others with access and functional needs and are equipped with assistive technology. Language services are also available at the center. You do not have to visit the center to apply for FEMA disaster assistance.

Apply for FEMA Disaster Assistance

To be eligible for any FEMA Individual Assistance program, you must apply to FEMA. To apply without visiting a DRC:

- Go online to disasterassistance.gov/
- Download the [FEMA App](https://fema.gov/about/news-multimedia/mobile-products) for mobile devices at fema.gov/about/news-multimedia/mobile-products
- Call the FEMA Helpline at 800-621-3362 between 7 a.m. and 10 p.m. Help is available in most languages. If you use a relay service, such as video relay (VRS), captioned telephone or other service, give FEMA your number for that service.

For an accessible video on how to apply for assistance, visit youtube.com/watch=WZGpWI2RCNw.

