

Disaster Recovery Center Opens at Guam Community College

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Guam residents who were affected by Typhoon Mawar can now apply for federal disaster assistance and get information on recovery in a Disaster Recovery Center at the Guam Community College.

Those affected by the disaster can meet with recovery specialists face-to-face if they need help applying for FEMA assistance. They can also get answers to questions or follow up on their applications. Recovery specialists can also provide information on any rental assistance available or fax any requested documents to a FEMA processing center. They can also scan or copy new information or documents needed for case files.

Specialists at the center can also direct you to operators who can communicate in many languages. The center also offer printed material in multiple languages.

Disaster Recovery Centers are barrier-free and provide equal access to all visitors. If you use American Sign Language or assistive technology, and if you need accommodations to communicate, please notify FEMA staff at the center immediately.

Representatives from the U.S. Small Business Administration are also available at the recovery center to provide program information and explain how to apply for SBA's low-interest disaster loans. These loans are offered to homeowners and renters, business owners and private nonprofits.

FEMA's Hazard Mitigation specialists can share home-improvement tips and techniques for rebuilding hazard-resistant homes.

The Disaster Recovery Center in Mangilao is located at:

Guam Community College



1 Sesame Street

Hours: Seven days a week, 7 a.m. to 7 p.m.

Survivors can also apply for disaster assistance at disasterassistance.gov, by using the [FEMA mobile app](#), or by calling 800-621-3362. The Helpline is open and available 24 hours a day/ 7 days a week at no cost for Guam residents.

If you use a relay service such as video relay service (VRS), captioned telephone service or others, give FEMA the number for that service.

When you apply for assistance, have the following information ready:

- A current phone number where you can be contacted
- Your address at the time of the disaster and the address where you are now staying
- Your Social Security number
- A general list of damage and losses
- Banking information if you choose direct deposit
- If insured, the policy number or the agent and/or the company name

Survivors may be eligible to receive assistance for uninsured and underinsured damage and losses resulting from Typhoon Mawar. If you have homeowners, renters or flood insurance, you should file a claim as soon as possible. FEMA cannot duplicate benefits for losses covered by insurance. If your policy does not cover all your disaster expenses, you may be eligible for federal assistance.

Take photos to document damage and begin cleanup and repairs to prevent further damage. Remember to keep receipts from all purchases related to the cleanup and repair.

Disaster assistance may include financial help with temporary lodging and home repairs, as well as other disaster-related expenses.

For an accessible video on how to apply for assistance go to, youtube.com/watch?v=WZGpWI2RCNw.

For information on Guam's disaster recovery, visit fema.gov/disaster/4715. Follow FEMA at <https://twitter.com/femaregion9> and at facebook.com/fema.



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*Disaster recovery assistance is available without regard to race, color, religion, nationality, sex, age, disability, English proficiency, or economic status. If you or someone you know has been discriminated against, call FEMA toll-free at **833-285-7448**. If you use a relay service, such as video relay service (VRS), captioned telephone service or others, give FEMA the number for that service. Multilingual operators are available (press 2 for Spanish and 3 for other languages).*



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