

Replacing Vital Documents Lost or Damaged by the Tornadoes

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Alabama survivors of the Jan. 12 severe storms, straight-line winds and tornadoes who lost vital documents such as birth and marriage certificates, Social Security cards, driver's licenses or medical records may get replacements from the following contacts:

Federal Documents

Permanent Resident Card (Green Card):

- Phone: 800-375-5283
- Website: [uscis.gov](http://www.uscis.gov) [<http://www.uscis.gov>]

Medicare cards:

- Phone: 800-633-4227; (TTY) 877-486-2048
- Website: [medicare.gov](http://www.medicare.gov) [<http://www.medicare.gov/>]

Military records:

- Phone: 314-801-0800
- Website: [archives.gov/contact](http://www.archives.gov/contact) [<http://www.archives.gov/contact/>]

Passport:

- Phone: 877-487-2778; (TTY) 888-874-7793
- Website: travel.state.gov [<https://travel.state.gov/>]

Social Security card:

- Phone: 800-772-1213; (TTY) 800-325-0778
- Website: [ssa.gov](http://www.ssa.gov) [<http://www.ssa.gov>]



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U.S. Savings Bonds (Department of the Treasury);

- Phone: 844-284-2676
- Website: [treasurydirect.gov](https://www.treasurydirect.gov) [<https://www.treasurydirect.gov>]

U.S. tax returns (IRS):

- Phone: 800-829-1040
- Website: [irs.gov](http://www.irs.gov) [<http://www.irs.gov>]

COVID-19 Vaccination cards:

- If you need to obtain a copy of your COVID-19 vaccination card, make your request by providing all of the following information: full name, date of birth (mm/dd/yyyy), phone number with area code, complete mailing address, and location where vaccines were provided, via email: vaxcards@adph.state.al.us ; by telephone: 334-206-5100, or by contacting an [Alabama county health department](#) if COVID-19 vaccines were received in Alabama.
- [COVID-19 Vaccine | Alabama Department of Public Health \(ADPH\)](#) (alabamapublichealth.gov)

State Documents

Birth, death, marriage, divorce records:

- Phone: (334) 206-5418
- Website: [Vital Records | Alabama Department of Public Health \(ADPH\)](#) (alabamapublichealth.gov)

Driver's license, auto titles and registration, ID cards:

- Phone: 334-242-4400
- Website: [Online Services \(alea.gov\)](#) Locations of temporary offices for replacing lost documents are available here.

SNAP (Supplemental Nutrition Assistance Program):

- Phone: 833-822-2202



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- Website: [Welcome \(alabama.gov\)](http://Welcome(alabama.gov))

State of Alabama tax documents

- To protect individuals' privacy, the office cannot send copies of individual tax returns electronically.
- To obtain a copy of a Alabama tax return, individuals may mail in an [Alabama Form 4506-A Request for Copy of Tax Form or Individual Income Tax Account Information](#).
- There is a \$5 fee for this information; allow eight to 10 weeks for processing.
- [Website: Alabama Department of Revenue](#)

Personal Documents

Real estate and property documents:

- Contact the office of your county clerk

Credit cards:

- Contact your credit card company directly

Insurance Documents:

- Check with your insurance agent

Medical Records:

- Call your doctor or medical insurance company; your pharmacy can print a list of all your prescriptions. (Medical and prescription records are tracked electronically)

Credit Reports from Equifax, Experian or TransUnion:

- Phone: 877-322-8228
- Website: www.annualcreditreport.com

<https://www.annualcreditreport.com/index.action>



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For information on Alabama's disaster recovery, visit fema.gov/disaster/4684. Follow FEMA on Twitter at [FEMA Region 4 \(@femaregion4\) / Twitter](https://twitter.com/femaregion4) and at facebook.com/fema.

