

Understanding Your FEMA Letter

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MADISON, Miss. –Survivors who applied for assistance following the Mississippi April 8-11, 2024, severe storms and tornadoes will receive a letter from FEMA in the mail or via email.

The letter will explain the survivor's application status and how to respond. It is important to read the letter fully because it will include the amount of any assistance FEMA may provide and information on the appropriate use of disaster assistance funds.

Applicants may need to submit additional information or supporting documentation for FEMA to continue to process an application for financial assistance. Examples of missing documentation may include:

- Proof of insurance coverage
- Settlement of insurance claims or denial letter from insurance provider
- Proof of identity
- Proof of occupancy
- Proof of ownership
- Proof that the damaged property was the applicant's primary residence at the time of the disaster

If an applicant has questions about their letter, they may call the disaster assistance helpline at 800-621-3362 or visit a Disaster Recovery Center. To find the location of all centers, visit fema.gov/drc.

1. Appealing FEMA's Decision

If an applicant disagrees with FEMA's decision, they may appeal. The appeal must be submitted within 60 days of the date of the decision letter.

The letter from FEMA will provide information on the types of documents or information that is needed to appeal FEMA's decision.



With the decision letter, FEMA will also provide an Appeal Request Form that may be used to help provide additional information.

The appeal may be submitted online at DisasterAssistance.gov, by mail or by fax.

- By mail: FEMA National Processing Service Center, P.O. Box 10055,
Hyattsville, MD 20782-7055
- By fax: 800-827-8112, Attention: FEMA

For the latest information on recovery from the April tornadoes, visit msema.org and <http://www.fema.gov/disaster/4790>. On X/Twitter follow MEMA [@MSEMA](https://twitter.com/MSEMA) and FEMA Region 4 [@femaregion4](https://twitter.com/femaregion4).

