

What to Expect After You Apply for FEMA Assistance

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There are several ways to apply:

- Visit a Disaster Recover Center. To find a center close to you, go online to: [DRC Locator](#), or text DRC along with your Zip Code to 43362 (Ex: DRC 04074).
- Call the FEMA Helpline at **800-621-3362**. Help is available in most languages. The Helpline is available daily from **7 a.m. to 1 a.m. ET**.
- Go online to [DisasterAssistance.gov](#) (also in Spanish).
- Download the FEMA [mobile app](#) (also in Spanish).

Within 10 days after registering, a FEMA Inspector will call you to schedule an appointment.

During the appointment, inspectors will:

- Wear official FEMA ID badges.
- Confirm your disaster registration number.
- Review structural and personal property damages.

Inspectors **will not**:

- Determine eligibility.
- Take any money or ask for credit card information.
- Take the place of an insurance inspection.

You should be ready to keep your scheduled appointment. Appointments will take 10-20 minutes and you or someone you choose to represent you must be present. Contact your insurance agent if you have insurance.

Within 10 days after the inspector's visit, you will be sent a decision letter. If eligible for assistance, you will receive a check or an electronic funds transfer. A follow-up letter will explain how the money can be used.



For an accessible video on FEMA home inspections, go to [FEMA Accessible: Home Inspections](#).



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