

# Recovery Efforts Continue with over 600 FEMA Personnel Following Typhoon Mawar, FEMA Urges Residents in Guam to be Cautious as Possible Flooding Threatens the Area

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WASHINGTON -- Following President Biden's amended [Major Disaster Declaration](#) for Guam on Sunday, FEMA has received nearly 5,300 registrations for assistance and urges survivors to continue to register.

More than 630 FEMA personnel are supporting response and recovery efforts in Guam and the Commonwealth of the Northern Mariana Islands. Additional Disaster Survivor Assistance Teams are being deployed to Guam to help survivors register for federal assistance.

An extended flood watch remains in effect for Guam through late Saturday night due to heavy rains, residents can expect additional flash flooding and power outage fluctuations. Residents should pay attention to local authorities and avoid driving or walking through flooded areas.

## Resources for Survivors

- Guam residents can register for federal assistance by visiting [DisasterAssistance.gov](https://DisasterAssistance.gov), through [the FEMA App](#), or by calling **800-621-FEMA (3362)**. Residents who use a relay service, such as video relay or captioned telephone service, can give the FEMA operator the number for that service.
- Survivors who are covered by insurance should file a claim with their insurance company or agent as soon as they can. Next, they should apply for FEMA disaster assistance, which may include funding to repair or replace their homes,



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temporary housing resources, access to low-interest loans or other programs to help them jumpstart their recovery.

- Residents who need to protect their property should make emergency repairs now, if possible, particularly if they have wet bedding, carpet or furniture that should be disposed of before mold becomes a problem. Do not wait for a FEMA inspector, but make sure to take photographs, document the damage, keep receipts and take necessary actions to protect property.  
Farmers who suffered crop loss should document their losses and contact 671-300-7972/3 or email [agriculture@doagguam.gov](mailto:agriculture@doagguam.gov) for more information on available assistance.
- The U.S. Small Business Administration announced that low-interest federal disaster loans are now available to Guam businesses and residents who were affected by Typhoon Mawar. To be considered for all forms of disaster assistance, survivors must first register at [DisasterAssistance.gov](https://DisasterAssistance.gov).
  - Businesses of all sizes and private nonprofit organizations may borrow up to \$2 million to repair or replace damaged or destroyed real estate, machinery and equipment, inventory and other business assets.
  - Disaster loans up to \$200,000 may be available to homeowners to repair or replace damaged or destroyed real estate.
  - Homeowners and renters may be eligible for up to \$40,000 to repair or replace damaged or destroyed personal property, including personal vehicles.
  - Interest rates can be as low as 4% for businesses, 2.375% for private nonprofit organizations and 2.5% for homeowners and renters with terms up to 30 years.
- The Bank of Guam announced it is automatically deferring payments on personal loans and credit cards for Guam and Rota accounts for three months. Affected customers in Saipan and Tinian may request deferment arrangements at any branch locations or by emailing [consumerbanking@bankofguam.com](mailto:consumerbanking@bankofguam.com).
- The National Disaster Distress Helpline remains activated and anyone who has been affected by Typhoon Mawar can call **1-800-985-5990** for immediate counseling and support. Survivors in Guam that may be experiencing a mental health or substance abuse crisis can call or text the Guam Behavioral Health and Wellness Center Suicide and Crisis Lifeline by dialing **988**.



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## Safety Tips for Residents

- **Make sure food is safe to eat.** Residents should throw out any perishable food in their refrigerator that has not been refrigerated at 40° F degrees or lower or if their refrigerator has been without power for over four hours. Never taste food to determine if it is safe to eat.
- **Be safe using generators.** Generators can help during a power outage but can present serious health and safety risks. Only use a generator outdoors and far from open doors and windows to prevent carbon monoxide poisoning. Visit [Ready.gov/power-outages](https://www.ready.gov/power-outages) for more on how to use generators safely.
- **Avoid downed power or utility lines.** They may be live with deadly voltage. Stay away and report them immediately to the power or utility company. Do not cut or cover cables with debris.
- **Exercise caution when cleaning and making repairs.** Residents who are returning home, should:
  - Wear protective clothing and appropriate face coverings or masks if cleaning mold or other debris, and always work with someone else.
  - Document any damage with photographs and contact their insurance company so you can quickly file a claim.
  - Ask for help if moving heavy debris in or around their home.
- **Boil or use bottled water.** As water boil advisories remain in effect for parts of CNMI and the entire island of Guam, residents should continue to use bottled water or boil their water for cooking, drinking and hygiene.
- **Stay tuned to local authorities.** With heavy rains forecasted, residents should take these precautions:
  - If driving, be alert for low visibilities and slippery roads in heavy rain.
  - Slow down where water is ponding on the road.
  - Avoid walking or driving through flood waters.
  - Do not camp, park or hike along streams and rivers.

## Federal, Territorial and Voluntary Actions

- FEMA is working with local and territorial officials to determine Disaster Recovery Center locations. Once open, survivors can visit these centers to



receive one-on-one help with their disaster registration process and emergency assistance.

- The **U.S. Small Business Administration** (SBA) is also coordinating with government officials and other partners to set up a Business Recovery Center in Guam to offer direct support to businesses, homeowners and renters with losses because of Typhoon Mawar.
- The **U.S. Army Corps of Engineers** has about 140 responders in Guam supporting temporary power, temporary roofing and debris missions. Eight generators have been installed and additional installations are in progress as assessments continue.
- The **U.S. Coast Guard** is conducting underwater surveys of transit channels and piers to remove any storm-related debris while its pollution response teams continue to assess vessels in the area.
- Members of the **Hawaii National Guard** are deployed to supplement Guam National Guard soldiers through the Emergency Management Assistance Compact.
- The **Guam Power Authority** continues its restoration efforts, reporting around 35% of customer demand is restored, with crews working 24-hour shifts. The authority has restored 95% of substation energization, which includes power to 23 of 24 critical substations that will result in increased power to more residents.
- The **Guam Waterworks Authority** (GWA) reports that over 60 wells are online out of 90 needed to stabilize island-wide service. GWA reports that 53% of water systems are online. GWA is working with FEMA to expedite generators to high-producing well sites, and has two currently being deployed, with an additional eight generator installations in progress for pump stations.
- Nearly 50% of cell towers are now operational in Guam.
- Three shelters remain open in Guam with an overnight population of more than 750.
- The **American Red Cross** is providing around 3,400 meals per day and delivering emergency relief supplies to about 3,000 households, which includes clean up kits to help survivors with their recovery. The organization is preparing to send several shipment containers full of critical relief supplies, and more trained volunteers to Guam. People who are interested in volunteering can visit the American Red Cross Relief site at the Hilton Guam Resort and Spa or call **1-800-733-2767** for more information.



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- The **Salvation Army** is delivering around 300 prepared meals to Guam's Department of Youth Affairs correctional facility.
- The **U.S. Department of Health and Human Services** has a 14-person team supporting response activities in Guam Memorial Hospital and a 15-person team supporting Guam Regional Medical City Hospital.
- After a disaster, people want to help, but it's important to donate responsibly. When people support voluntary organizations with financial contributions, it helps ensure a steady flow of important services to the people in need. You can find a voluntary organization to support by visiting the National Voluntary Organizations Active in Disaster's website at [NVOAD.org](https://www.nvoad.org).

To learn more about the Typhoon Mawar response and recovery efforts, visit [FEMA.gov](https://www.fema.gov).

