

Recovery Update – Oregon Wildfire

Recovery Resources

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Apply for FEMA Assistance

Registration is open for those affected by wildfires in Clackamas, Douglas, Jackson, Klamath, Lane, Lincoln, Linn, and Marion counties. Apply by using the [FEMA app](#) or calling **800-621-3362** or (TTY: 800-462-7585). The toll-free telephone lines operate from 7 a.m. to 10 p.m. PDT, seven days a week. Those who use a Relay service such as a videophone, InnoCaption or CapTel should update FEMA with their specific number assigned to that service. It is important that FEMA is able to make contact. Be aware that phone calls from FEMA may come from an unidentified number.

Videos about FEMA Assistance with closed captioning and American Sign Language interpretation [are available on YouTube](#).

Don't Suffer Alone: Free Crisis Counseling is Available

Stress, anxiety and other depression-like symptoms are common reactions after a major disaster. Free crisis counseling is available through the Substance Abuse and Mental Health Services Administration's (SAMHSA) Disaster Distress Helpline for both children and adults.

For more information about the SAMSHA Disaster Distress Helpline visit www.samhsa.gov/find-help/disaster-distress-helpline.

For a list of mental health resources in Oregon visit the [Oregon Health Authority website](#).

To view an accessible video about crisis counseling with closed captioning and American Sign Language interpretation visit youtu.be/mrJN1CRBxfE.



FEMA

Right of Entry is Required for Debris Pickup Assistance

Did You Know? For wildfire debris removal, property owners must sign a Right of Entry access agreement to allow cleanup crews to enter their private property. The Environmental Protection Agency began working on the cleanup Oct. 19. This is the first step in the cleanup process and must be completed before, ash and debris removal.

For information on how to submit a Right of Entry form, visit your county government website or call 682-800-5737. To learn more about hazardous household waste and debris pickup, visit wildfire.oregon.gov/cleanup.

Resources for Wildfire Survivors

External Outreach Sites Now Open 8 a.m. to 6 p.m., Monday through Saturday

These sites offer in-person assistance for survivors to get information about their application, ask questions about letters they receive from FEMA, and have their documents scanned to be part of their application. Representatives from FEMA's Individual Assistance program are available at all sites.

- **FEMA External Outreach Site #1:** Central High School, 815 South Oakdale Ave. Medford, Oregon 97501
- **FEMA External Outreach Site #2:** Lane Events Center, 796 W. 13th Ave. Eugene, Oregon 97402 (**Site closes permanently 6 p.m. Saturday, Oct. 31.**)
- **FEMA External Outreach Site #3:** Stayton Community Center, 400 W. Virginia St. Stayton, Oregon 97385
- **FEMA External Outreach Site #4:** Lincoln Outlet Mall, 1500 S.E. East Devils Lake Rd. Suite 200, Lincoln City, Oregon 97367
- **FEMA External Outreach Site #5:** Estacada City Hall, 475 S.E. Main St. Estacada, Oregon 97023
- **FEMA External Outreach Site #6:** Old Middle School Gym, 301 Glide Loop Rd. Glide, Oregon 97443

U.S. Small Business Administration (SBA) Disaster Loans for Businesses, Households and Renters



The SBA is the federal government's primary source of funding for the long-term rebuilding of disaster-damaged private property. SBA helps businesses of all sizes, private non-profit organizations, homeowners, and renters fund repairs or rebuilding efforts and cover the cost of replacing lost or disaster-damaged personal property.

These disaster loans cover losses not fully compensated by insurance or other recoveries and do not duplicate benefits of other agencies or organizations. For more information, applicants may contact SBA's Disaster Assistance Customer Service Center by calling **800-659-2955**, emailing disastercustomerservice@sba.gov, or visiting SBA's website at www.sba.gov/disaster. Deaf and hard-of-hearing individuals may call **800-877-8339**.



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