

FEMA GO Disaster Programs Request a Payment Guide

This guide provides instructions for FEMA GO external users to log-in and navigate the system to complete a Request for Payment.

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Objectives

By the end of this FEMA GO training, you will be able to:

- Log-in to FEMA GO as an external user; and
- Complete a Request for Payment.





Training Roles and Log-in





Training Roles

This training is for the following external roles:

Role	User
Authorized Organization Representative	AOR
Financial Member	FM
Programmatic Member	PM
Organization Member	ОМ

Helpful Tips:

Payment requests can only be submitted by an AOR or a FM.

The available screens you see are based on your role; they may differ from the screens displayed.





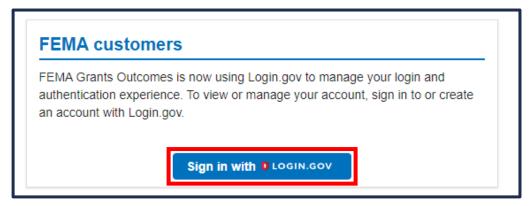
External User Log-in

Step 1:

Go to go.fema.gov.

Step 2:

Select **Sign in with LOGIN.GOV**. Once you are logged in at Login.gov, you will be redirected back to the FEMA GO webpage.



Helpful Tip:

If you have not yet created an account with Login.gov, please follow the steps within the FEMA GO Startup Guide.





Request a Payment

Navigate to the Task

Payment Request

Certify and Submit

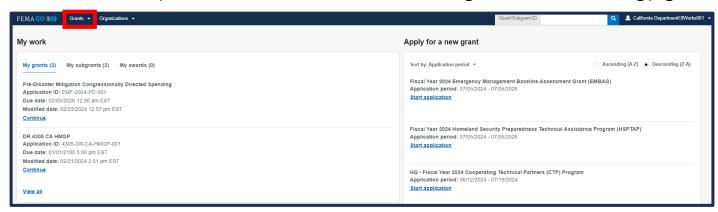




Navigate to the Task

Step 1:

Select Grants in the top blue banner on the Welcome screen to navigate to the Grants Landing page.



Step 2:

Scroll through the list of grants and subgrants until you locate the ID that you want to request a payment for. Then under the I want to... dropdown, select Request a payment.

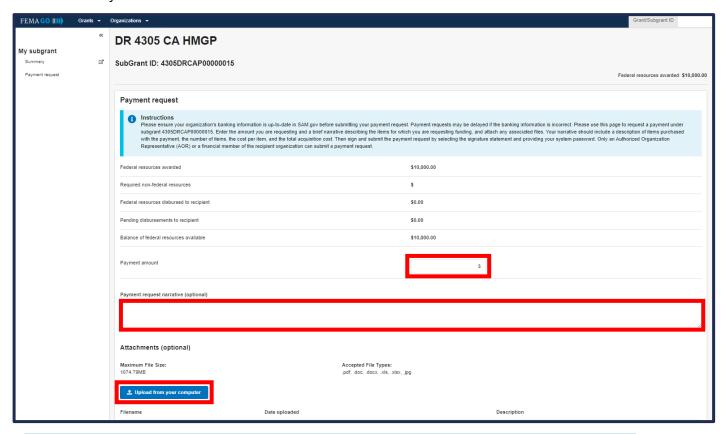






Payment Request

- Review the federal resources awarded and additional information in the main body.
- Enter the required amount that you are requesting in the Payment amount text field.
- Enter an optional Payment request narrative in the main body text field.
- Select the Upload from your computer button to attach any optional attachments for support, if necessary.



Helpful Tips:

There is a limit to the number of attachments, and it is recommended to zip larger files.

Review the accepted file types before uploading documents from your computer.





Certify and Submit

- To certify that you are authorized to request a payment, select the box next to the certification statement.
- Enter your **FEMA GO password** in the text field to acknowledge that the payment request information is accurate and consistent with the articles of agreement.
- A green banner will then appear stating that you have successfully submitted your payment request.





You have successfully submitted your payment request.





FEMA GO Help Desk Information

Please send any questions to:

FEMAGO@fema.dhs.gov

877-585-3242

Hours: Monday - Friday. 9 a.m. - 6 p.m. ET

