

# How to Pay FEMA

Thank you for making a payment to FEMA. Please read your billing statement carefully and choose the correct option from the table of contents below. Do not choose a payment option at random – we want to make sure you receive credit for the money you have paid us.

Please make sure you identify the correct type of payment from the table of contents below.

## Table of Contents for Types of Payments and Payees

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## Notice to Customers Making Payment by Check

The [Check Clearing for the 21st Century Act \(Check 21\)](#) authorizes banks to process checks electronically, thereby faster and more efficiently.

Please note:

- The bank will make a legal copy of your original check and destroy the original check.
- The bank will use the copy to electronically debit your account (EFT) usually **within 24 hours** and the debit will appear on your regular account statement.
- The bank will make up to two EFT attempts in the case of insufficient funds, after which it will be returned to your bank. Your bank may charge you a return fee, which varies by bank.

This notice is provided in accordance with the U.S. Department of the [Treasury regulations at 31 CFR 210, Appendix C](#).

### Contact Us:

For general questions, email us at [FEMA-Finance-AccountsReceivable-Deposits@fema.dhs.gov](mailto:FEMA-Finance-AccountsReceivable-Deposits@fema.dhs.gov).

Or call 1-866-804-2469.



## Flood Insurance Premium Payments

Contact your agent or lender to renew or update your policy.

Look for renewal reminders from your insurance company and the [National Flood Insurance Program \(NFIP\)](#) in the weeks leading up to your policy expiration date.

You can also check your policy declaration form or call your agent to know when it is time to renew your policy.

### Helpful Tip:

Your flood insurance policy does not automatically renew – you must renew every year.

## Individuals Making Payments

Make a payment to FEMA if you have received a notice for:

- Disaster-related assistance
- Travel (Do not use Government Travel Card to pay a FEMA Debt)
- Temporary housing
- Other (jury duty, FOIA, etc.)

Please note these payments are **not** for: [flood insurance premiums](#), Small Business Administration loans or National Finance Center debts.

| Payment Options   | Directions   |
|---|--|
| Online  | Go to <a href="http://www.pay.gov">www.pay.gov</a> and enter "FEMA" in search box.   |
| Online Bill Payment   | (ACH) Individuals can log into their personal bank account and issue an electronic payment to FEMA. <ol style="list-style-type: none"> <li>1. Log into your online bank account.</li> <li>2. Select Bill Pay option.</li> <li>3. Choose FEMA and follow instructions on the screen.</li> <li>4. If applicable, include your Registration ID or other identifying number provided on correspondence.</li> </ol> |
| Check or Money Order Payable to FEMA – Regular Mail   | FEMA<br>P.O. Box 6200-16<br>Portland, OR 97228-6200  |
| Check or Money Order Payable to FEMA – Overnight Mail, Courier Payments (i.e., UPS, DHS, and FedEx) | US BANK - Government Lockbox<br>Attn: DHS-FEMA - 6200-16<br>17650 NE Sandy Blvd.<br>Portland, OR 97230   |
| FEDNow  | Please contact your financial institution to make payment.<br><br>Routing #: 021736081<br>Acct#:870070002002<br>TREAS FEDNOW COLL  |

## Grantees and State, Local, Tribal & Territorial Government’s Payments

To make a payment to FEMA, grantees, state, local, tribal and territorial partners should send their “[Return of Funds to FEMA](#)” form to [FEMA Finance Accounts Receivable](#).

If they do not have this form, they should still send an e-mail to [FEMA Finance Accounts Receivable](#). In the email they should include any identifying numbers from FEMA correspondence.

| How to Pay  | Method  |
|---|---|
| <p><b>ACH Payment to FEMA</b></p> <p>Please include the following information when submitting ACH payments to FEMA.</p> | <p><b>Entry Detail Information (FEMA information)</b></p> <p>Receiving Company ABA: 0510-3670-6</p> <p>Account Number: 540048</p> <p>Amount (Supplied by Remitter)</p> <p>Individual Identification Number</p> <p>Individual Name</p> |
| <p><b>Fed Wire Payment to FEMA</b></p>  | <p>Receiver Financial Institution:<br/>021030004 TREAS NYC</p> <p>Beneficiary Name:<br/>FEMA</p> <p>Account Number:<br/>70070002</p>  |
| <p><b>FEDNow</b></p>  | <p>Please contact your financial institution to make payment.</p> <p>Routing #: 021736081</p> <p>Acct#:870070002002</p> <p>TREAS FEDNOW COLL</p>  |
| <p><b>Check or Money Order Payable to FEMA – Regular Mail</b></p>   | <p>FEMA</p> <p>P.O. Box 6200-16</p> <p>Portland, OR 97228-6200</p>  |
| <p><b>Check or Money Order Payable to FEMA – Overnight Mail, Courier Payments (i.e., UPS, DHS, and FedEx)</b></p>       | <p>US BANK - Government Lockbox</p> <p>Attn: DHS-FEMA - 6200-16</p> <p>17650 NE Sandy Blvd.</p> <p>Portland, OR 97230</p>   |
| <p><b>Phone</b></p>   | <p>1-866-804-2469</p>   |



## Returning Original Treasury Checks

If you are returning an original Treasury check, please be sure to include on any correspondence:

- Your name
- Social Security number
- FEMA application number

And mail it to this address:

**Department of the Treasury**  
ATTN: Treasury Check Return  
P.O. Box 51318  
Philadelphia, PA 19115



# FEMA GO Help Desk Information

Please send any questions to:

**FEMAGO@fema.dhs.gov**

**877-585-3242**

**Hours: Monday – Friday, 9 a.m. – 6 p.m. ET**

