



FEMA

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DR-4557-IA NR 009
HSEMD: HSEMDpio@iowa.gov
FEMA News Desk: (816) 283-7095

Itangazo

FEMA Ifunguye Disaster Recovery Center

DES MOINES, Iowa- Ikigo cya Disaster Recovery Center cyizafungura kwa **Kane, italiki 17 Nyakanga** kugirango gihe abarokotse imvura n'miyaga mibi yo ku taliki 10 z'ukwezi kwa Nyandangaro uburyo bwo gutanga impapuro zo gusaba imfashanyo z'ibiza. FEMA yahinduye imikorere yabo muri iki gihe cy'icyorezo ya COVID-19 kugirango ikorere abatuye Iowa kandi inarinda ubutekano wabo nuw'abakozi ba FEMA.

DRC ntizagenda ku mikorere yahozeho mbere. Ikigo kizajya gifashiriza abantu mu modoka bajemo. Abarokotse bagomba kuguma mu modoka.

Singombwa ko abasaba inkunga baza ku kigo gurirango bageze impapuro kuri FEMA-bashobora kuzohereza mw'iposita, kohereza fax cyangwa kuzohereza bakoresheje interinete kuli DisasterAssistance.gov. Ibisobanuro by'iyi mikorere yose biri mu ibaruwa yabo ya FEMA.

Abarokotse barangije kwiandikisha muri FEMA bakaba barasabwe gutanga izindi nyandiko basabwe gusoma ibaruwa yabo ya FEMA neza kugirango babe bafite ibyo basabwa byose iyo bageze kuri DRC.

Niba utumva neza ibaruwa wabonye ivuye muri FEMA, hamagara **800-621-3362** (TTY: **800-462-7585**) hagati ya saa kumi n'ebyili za mugitondo na saa yine za nimugoroba Central Time, usabe babigufashemo.

FEMA DRC ibarizwa aha hakurikira:
The Community Civic Center
2204 Grant Street
Bettendorf, IA 52722

(Injira uturutse injyuma ya parking ili kuli **22nd Street and Mississippi Blvd.**)

DRC ikora kuva mbere kugeza kuwa gatandatu, saa tatu za mu gitondo kugeza saha cumi n'ebiyiri z'umugoroba Central Time

Ku cyumweru irafunze.

DRC izajya ifungura igihe gito kandi izaba ifite abakozi ba FEMA bashobora gusikana inyandiko no gusubiza vuba ibibazo byerekeranye n'imfashanyo zirebana na gahunda z'ibiza.

Abuzuza ibipapuro bose hamwe n'abakozi ba FEMA bazakurikiza amabwiriza ya leta n' aho ikorerera mu kubahiriza amabwiriza yo kwirinda COVID-19. Abifashisha bagomaba kwambara agapfuka munywa kandi bakaguma mu modoka zabo batanga impapuro k'umukozi wa FEMA, nawe uzaba yambaye agapfuka munywa (cyangwa ibindi bitwikirije). Abakozi ba FEMA bazafata inzandiko bazisicane maze bazisubize nyirazo.

Kuzuzwa impapuro bishobora gukorwa mu buryo bukurikira:

- Jya kuli [DisasterAssistance.gov](https://www.disasterassistance.gov)
- Ku bafite smartphones mukoreshe [FEMA Mobile App](#)
- Hamagara **800-621-3362** (TTY: **800-462-7585**) hagati ya saa cumi n'ebiyili za mu gitondo na saa yine z'ijoro CT, iminsi irindwi mu cyumweru. Hari abavuga indimi zinyuranye.

Niba hari udashoboye kwiyandikisha kuri interinete cyangwa guhamagara kuri telephone, ashobora kwiyandikisha kuriya kigo cya DRC.

Impapuro zishobora kwoherezwa uhisemo kimwe muli ubu buryo bukurikira:

- Ohereza ibaruwa mw' iposita: FEMA's Individuals and Households Program, National Processing Service Center, P.O. Box 10055, Hyattsville MD 20782-7055.
- Cyangwa ohereza ukoresheje conte ya FEMA kuri interinete. Gufungura konte, jya kuri [DisasterAssistance.gov](https://www.disasterassistance.gov), ukande "Check Status" hanyuma ukurize ibyo bakubwiye.

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Ibindi bisobanuro bijyanye n'ibiza bya Iowa nandi mukuru atandukanye, injira hano www.disasterrecovery.iowa.gov.

Inshingano ya FEMA ni ugufasha abantu mbere, mugihe, na nyuma yibiza.

Imfashanyo irahari utitaye ku bwoko, ibara, idini, ubwenegihugu, igitsina, imyaka, ubumuga, kumenya icyongereza cyangwa ututunzi. Niba wowe cyangwa umuntu uzi ko yareganijwe, cyangwa akeneye akeneye ubufasha aho ari, hamagara FEMA kuri 800-621-3362. Indimi zitangukanye zirahari.

Inshingano ya HSEMD: Kuyobora, guhuza no gushyigikira ibikorwa by'umutekano mu gihugu ndetse n'ibikorwa byo gutabara byihutirwa hagamijwe ibyiza bya rusange no guteza imbere ubukungu bwa lowa n'abayituye.