



FEMA

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DR-4557-IA NR 012
HSEMD: HSEMDpio@iowa.gov
FEMA News Desk: (816) 283-7095

Itangazo

FEMA ifunguye Disaster Recovery Center mu ntara ya Story

DES MOINES, Iowa- Disaster Recovery Center (DRC) muli Ames izafungura kuwa Kabiri, taliki ya 29 Nyakanga saa sita, kugirango isobanure uburyo bwo gutanga impapuro zo gusaba imfashanyo z'Ibiza, ku abarokotse imiyaga mibi yo ku italiki ya 10 Nyandangaro.

DRC izajya ifungura igihe gitoya kandi ifite abakozi ba FEMA bashobora gusikana inzandiko kandi basubiza ibibazo birebana n'ubufasha bwa program zi Ibiza. Izafunga burundu kuwa Gatandatu, taliki ya 10 Gitugutu Saa cumi na zibili z'umugoroba.

DRC DRC ntizagenda ku mikorere yahozeho mbere. Ikigo kizajya gifashiriza abantu mu modoka bajemo. Abarokotse bagomba kuguma mu modoka.

Singombwa ko abasaba inkunga baza ku kigo gurirango bageze impapuro kuri FEMA-bashobora kuzohererza mw'iposita, kohereza fagisi cyangwa kuzohereza bakoresheje interinete kuli [DisasterAssistance.gov](https://www.fema.gov/disaster-assistance). Ibisobanuro by'iyi mikorere yose biri mu ibaruwa yabo ya FEMA.

Abarokotse barangije kwiyandikisha muri FEMA bakaba barasabwe gutanga izindi nyandiko basabwe gusoma ibaruwa yabo ya FEMA neza kugirango babe bafite ibyo basabwa byose iyo bageze kuri DRC.

Niba utumva neza ibaruwa wabonye ivuye muri FEMA, hamagara **800-621-3362** (TTY: **800-462-7585**) hagati ya saa kumi n'ebiyili za mugitondo na saa yine za nimugoroba Central Time, usabe babigufashemo.

FEMA DRC ibarizwa:

North River Valley Park

725 E 13th Street, Ames, IA 50010

DRC ikora kuva kuwa mbere kugeza kuwa gatandatu, saa tatu za mu gitondo kugeza saha cumi n'ebiyiri z'umugoroba Central Time.

Ku cyumweru irafunze.

Abuzuza ibipapuro bose hamwe n'abakozi ba FEMA bazakurikiza amabwiriza ya leta n' aho ikorera mu kubahiriza amabwiriza yo kwirinda COVID-19.

Abifashisha bagomba kwambara agapfuka munywa kandi bakaguma mu modoka zabo batanga impapuro k'umukozi wa FEMA, nawe uzaba yambaye agapfuka munywa (cyangwa ibindi bitwikiriye). Abakozi ba FEMA bazafata inzandiko bazisikane maze bazisubize nyirazo.

Kuzuzwa impapuro bishobora gukorwa mu buryo bukurikira:

- Jya kuli [DisasterAssistance.gov](https://www.DisasterAssistance.gov)
- Ku bafite smartphones mukoreshe [FEMA Mobile App](#)
- Hamagara **800-621-3362** (TTY: **800-462-7585**) hagati ya saa cumi n'ebiyili za mu gitondo na saa yine z'ijoro Central Time, iminsi irindwi mu cyumweru. Hari abavuga indimi zinyuranye

Niba hari udashoboya kwiwandikisha kuri interinete cyangwa guhamagara kuri telephone, ashobora kwiwandikisha kuri kiriya kigo cya DRC.

Impapuro zishobora kwoherezwa uhisemo kimwe muli ubu buryo bukurikira:

- Ohereza ibaruwa mw' iposita: FEMA's Individuals and Households Program, National Processing Service Center, P.O. Box 10055, Hyattsville MD 20782-7055.
- Cyangwa Fagisi kuri: 800-827-8112.
- Cyangwa ohereza ukoresheje conte ya FEMA kuri interenete. Gufungura konte, jya kuri [DisasterAssistance.gov](https://www.DisasterAssistance.gov), ukande "Check Status" hanyuma ukurize ibyo bakubwiye.

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Ibindi bisobanuro bijyanye n'ibiza bya Iowa nandi mukuru atandukanye, injira hano www.disasterrecovery.iowa.gov.

Inshingano ya FEMA ni ugufasha abantu mbere, mugihe, na nyuma yibiza.

Imfashanyo irahari utitaye ku bwoko, ibara, idini, ubwenegihugu, igitsina, imyaka, ubumuga, kumenya icyongereza cyangwa ututunzi. Niba wowe cyangwa umuntu uzi ko yareganijwe, cyangwa akeneye akeneye ubufasha aho ari, hamagara FEMA kuri 800-621-3362. Indimi zitandukanye zirahari.

Inshingano ya HSEMD: Kuyobora, guhuza no gushyigikira ibikorwa by'umutekano mu gihugu ndetse n'ibikorwa byo gutabara byihutirwa hagamijwe ibyiza bya rusange no guteza imbere ubukungu bwa Iowa n'abayituye.