

# Stay in Touch With FEMA

---

Release Date: March 18, 2025

**FRANKFORT, Ky.** –Kentuckians affected by the February severe weather and flooding that occurred from February 14 to March 7 should stay in touch with FEMA to ensure their disaster assistance process stays on track.

FEMA funding is available to homeowners and renters in **Breathitt, Clay, Estill, Floyd, Harlan, Johnson, Knott, Lee, Leslie, Letcher, Martin, Owsley, Perry, Pike, Simpson and Woodford** counties.

## Reasons to Contact FEMA

If your address or phone number changes at any time since you applied, let FEMA know immediately by logging into your account at [DisasterAssistance.gov](https://DisasterAssistance.gov) or calling the FEMA Helpline at 800-621-3362. If you use a relay service such as Video Relay Service (VRS), captioned telephone service or others, give FEMA your number for that service so they can contact you. Helpline operators speak many languages and lines are open from 7 a.m. to 10 p.m. daily. Press 2 for Spanish. Press 3 for an interpreter who speaks your language.

## What's the Best Way to Send Documents to FEMA?

You may update contact information by:

- Visiting [DisasterAssistance.gov](https://DisasterAssistance.gov), select “check status,” login, select the “correspondence” table, follow online instructions
- Calling FEMA directly at 800-621-FEMA (3362)
- Visiting a Disaster Recovery Center. Go to [FEMA.gov/DRC](https://FEMA.gov/DRC) to find a DRC near you.

All centers are accessible to people with disabilities or with access and functional needs. They are equipped with assistive and adaptive technology such as amplified phones, caption phones, video phones, wheelchair ramps and other resources to help ensure all applicants can access resources.



For an accessible video on how to apply for FEMA assistance, go to [youtube.com/watch?v=WZGpWI2RCNw](https://youtube.com/watch?v=WZGpWI2RCNw).

**Do you have unmet needs resulting from the disaster?**

Call the FEMA Helpline at 800-621-3362 for referrals to disaster-specific resources in your area.

For more information about Kentucky flooding recovery, visit [www.fema.gov/disaster/4860](https://www.fema.gov/disaster/4860). Follow the FEMA Region 4 X account at [x.com/femaregion4](https://x.com/femaregion4).

