

Update Your FEMA Application as You Return to Your Property

Release Date: March 7, 2025

LOS ANGELES – As survivors return to their property, it is important survivors continue to update their FEMA application as they learn about the status of their property.

If you initially indicated to FEMA that your home was inaccessible or that the damage was unknown, you will need to update your application when you learn about the status of your property. Once you are able to confirm the status of your damage, update your application immediately via the FEMA hotline or at a Disaster Recovery Center (DRC). Missing or outdated information could delay your assistance.

Updating the status of your property, **can only be changed by speaking with a FEMA specialist either by phone at 800-621-3362 or by visiting a DRC.** See locations below:

Altadena

540 West Woodbury Rd.
Altadena, CA 91001
Open Mon.–Sat.: 9 a.m. to 7 p.m.

UCLA Research Park

10850 West Pico Blvd.
Los Angeles, CA 90064
Open Mon.–Sat.: 9 a.m. to 7 p.m.

Disaster Recovery Centers are physically accessible to people with disabilities and others with access and functional needs. They are equipped with assistive technology and other resources to help ensure all applicants can access resources.

Other examples of information that can only be updated in-person or by



FEMA

Page 1 of 3

phone include:

- Changes to your application.
- Update your current mailing address.
- Update your current phone number.
- Correcting or verifying home and property damage, such as previously inaccessible or unknown damage changing to accessible or known damage type.

A FEMA online account makes it easy to update other information such as your contact information and preferences and uploading documents. You can create an account at DisasterAssistance.gov. You can also download the [FEMA Mobile App](#) to your phone and keep track of information there. If you don't have internet access or prefer visiting FEMA in person, our DRCs are available to assist with your needs.

When contacting FEMA be sure to refer to the nine-digit application number you were issued when you applied. This number is included in all correspondence FEMA sends to you — it is very important to use this number.

After you apply with FEMA, your request for assistance is reviewed to determine if an inspection is needed to confirm disaster-related damage to your home and personal property. FEMA home inspections are conducted in-person or virtually, and the inspector will contact you to make an appointment. If the inspection is in-person, the FEMA inspector will show you an official photo identification and will know your registration number; inspectors will never ask you for it (if asked, don't provide it) There is no fee for the inspection.

Read your determination letter closely to understand your next steps in the process and what additional documentation may be needed. The determination letter will also provide instructions on how you can [appeal FEMA's decision](#).

For the latest information about California's recovery, visit fema.gov/disaster/4856. Follow FEMA Region 9 [@FEMARegion9](#) on X or follow FEMA on online, on X [@FEMA](#) or [@FEMAEspanol](#), on [FEMA's Facebook page](#) or [Espanol page](#) and at [FEMA's YouTube account](#). For preparedness information follow the Ready



FEMA

Page 2 of 3

Campaign on X at [@Ready.gov](#), on Instagram [@Ready.gov](#) or on the [Ready Facebook page](#).

California is committed to supporting residents impacted by the Los Angeles Hurricane-Force Firestorm as they navigate the recovery process. Visit [CA.gov/LAFires](#) for up-to-date information on disaster recovery programs, important deadlines, and how to apply for assistance.



FEMA

Page 3 of 3