

FEMA Assistance for Georgians is Available in a Variety of Languages

Release Date: March 6, 2025

Don't let language be a barrier for FEMA assistance. Regardless of language or accessibility needs, FEMA is available to assist Georgians with their applications. Non-English speakers can receive help with their application. in their language. Additionally, assistive communication tools are available for those who require them.

Interpreters in a variety of languages are available to people who call the FEMA Helpline. Multilingual phone operators are available to answer questions from non-English speaking survivors about their applications for disaster aid. When calling the helpline at **800-621-3362**, callers should choose Option 2 for Spanish and Option 3 for other languages.

Additionally, staff members located in Small Business Administration locations can connect you with an interpreter that speaks your language, including American Sign Language. To request a video remote interpreter, send an email to FEMA_ASL_Staff@fema.dhs.gov and call **202-705-9500** to ensure the request was received. A specialist will provide the Zoom link information to connect to the service.

Small Business Administration locations:

Bulloch County

Statesboro-Bulloch County Library
124 S. Main St.
Statesboro, GA 30458

Hours: 9 a.m. to 6 p.m. Monday–Friday; 9 a.m. to 4 p.m. Saturday; closed Sunday.

Coffee County

Satilla Regional Library



FEMA

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200 S Madison Ave
Douglas, GA 31533

Hours: 10 a.m. to 6 p.m. Monday-Thursday; 10 a.m. to 4 p.m. Friday; 10 a.m. to 2 p.m. Saturday; closed Sunday.

Jeff Davis County

Jeff Davis County Recreation Department
83 Buford Road
Hazlehurst, GA 31539

Hours: 9 a.m. to 6 p.m. Monday–Friday; 9 a.m. to 4 p.m. Saturday; closed Sunday.

Lowndes County

Valdosta State University Foundation Inc.
901 North Patterson Street
Valdosta, GA 31601

Hours: 9 a.m. to 5 p.m. Monday-Saturday; closed Sunday.

Richmond County

Centro Cristiano Oasis VIP
3265 Deans Bridge Rd
Augusta, GA 30906

Hours: 8 a.m. to 5 p.m. Monday – Friday; 10 a.m. – 3 p.m. Saturday; Closed Sundays

Jeff Davis County

Jeff Davis County Recreation Department
83 Buford Road
Hazlehurst, GA 31539

Hours: 9 a.m. to 6 p.m. Monday–Friday; 9 a.m. to 4 p.m. Saturday; closed Sunday.

Telfair County

Telfair Community Service Center



FEMA

91 Telfair Ave # D
McRae-Helena, GA 31055

Hours: 8 a.m. to 5 p.m. Monday – Friday, Closed Saturdays and Sundays

Toombs County

Center for Rural Entrepreneurship
208 E 1st St
Vidalia, GA 30474

Hours: 8:30 a.m. to 5 p.m. Monday – Friday; Closed Saturdays and Sundays

