

FEMA Assistance Now Available in West Virginia

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CHARLESTON, W.Va. — West Virginians in McDowell, Mercer, Mingo and Wyoming counties can now apply for FEMA assistance to help with costs from the Feb. 15, 2025, winter flooding.

FEMA may be able to help you pay for temporary housing, home repairs and other needs due to the disaster, including:

- Essential items such as water, food, first aid, prescriptions, infant formula, breastfeeding supplies, diapers, medical supplies and equipment, personal hygiene items and fuel for transportation
- Rental assistance if you are displaced because of the disaster including financial assistance for the following: hotel stays, stays with family and friends, or other options while you look for a rental unit
- Repair or replacement of a vehicle, appliances, room furnishings, personal or family computer
- Books, uniforms, tools, computers and other items required for school or work, including self-employment
- Moving and storage fees and medical, childcare and funeral expenses

There are multiple ways to apply:

- Call the FEMA Helpline at 800-621-3362.
 - Lines are open every day and help is available in most languages. If you use a relay service such as video relay service (VRS) or captioned telephone service, please provide FEMA your number for that service.
- Visit DisasterAssistance.gov.
- Download the [FEMA App](#)

In-person assistance will also be available soon. Disaster Survivor Assistance (DSA) teams will be on the ground in impacted communities, walking door to door to share information and help residents apply for FEMA assistance.



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With the West Virginia Emergency Management Division (WVEMD) and local officials, FEMA will be opening a Disaster Recovery Center (DRC) soon. At a recovery center, you can get help applying for federal assistance, update your application and learn about other resources available. To learn the latest on DRCs, check the FEMA app or visit [fema.gov/drc](https://www.fema.gov/drc).

If you have insurance, you should file a claim as soon as possible. FEMA can't pay for losses your insurance will cover.

For more information on West Virginia's disaster recovery, visit emd.wv.gov, [West Virginia Emergency Management Division Facebook page](https://www.facebook.com/FEMA), www.fema.gov/disaster/4861, and www.facebook.com/FEMA.

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FEMA's mission is helping people before, during and after disasters. FEMA is committed to ensuring disaster assistance is accomplished impartially, without discrimination on the grounds of race, color, national origin, sex, religion, age, disability, English proficiency, or economic status. If you or someone you know has been discriminated against, ask for assistance on the FEMA Helpline 1-800-621-3362 (press 2 for Spanish and 3 for other languages). In addition, FEMA's Civil Rights Office can be contacted at FEMA-OCR-ECRD@fema.dhs.gov or toll-free at 833-285-7448.



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