

# FEMA Assistance Now Available in West Virginia

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**Release Date: December 12, 2024**

CHARLESTON, W.Va. — If you live in Mercer County, W.Va., you can now apply for assistance from FEMA to help with costs from the Sept. 25-28, 2024, flooding due to Tropical Storm Helene.

FEMA may be able to help you pay for temporary housing, home repairs and other needs due to the disaster, including:

- Essential items such as water, food, first aid, prescriptions, infant formula, breastfeeding supplies, diapers, medical supplies and equipment, personal hygiene items and fuel for transportation
- Rental assistance if you are displaced because of the disaster including financial assistance for the following: hotel stays, stays with family and friends, or other options while you look for a rental unit
- Repair or replacement of a vehicle, appliances, room furnishings, personal or family computer
- Books, uniforms, tools, computers and other items required for school or work, including self-employment
- Moving and storage fees, medical expenses, childcare and funeral expenses

There are four ways to apply:

- Call the FEMA Helpline at 800-621-3362.
  - Lines are open every day and help is available in most languages. If you use a relay service such as video relay service (VRS) or captioned telephone service, please provide FEMA your number for that service.
- Visit [DisasterAssistance.gov](https://DisasterAssistance.gov).
- Download the [FEMA App](#).
- In-person assistance will also be available soon.
  - Disaster Survivor Assistance (DSA) teams will be on the ground in impacted communities, walking door to door to share information and help residents apply for FEMA assistance.



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- In coordination with the West Virginia Emergency Management Division (WVEMD) and Mercer County officials, FEMA will be opening a [Disaster Recovery Center](#) soon. At a Disaster Recovery Center, you can get help applying for federal assistance, update your application and learn about other resources available.

If you have insurance, you should file a claim as soon as possible. FEMA can't pay for losses your insurance will cover.

**PLEASE NOTE:** If you are a Mercer County resident who applied previously in Virginia for damage from Hurricane Helene, please contact FEMA at 800-621-3362 or online at [disasterassistance.gov](https://disasterassistance.gov) to discuss your application. **Please use the FEMA registration number you were assigned when you applied.**

To watch an accessible video about how to apply, visit [FEMA Accessible: Registering for Individual Assistance - YouTube](#).

For more information on West Virginia's disaster recovery, visit [emd.wv.gov](https://emd.wv.gov), [West Virginia Emergency Management Division Facebook page](#), [www.fema.gov/disaster/4851](https://www.fema.gov/disaster/4851) and [www.facebook.com/FEMA](https://www.facebook.com/FEMA).

Graphic



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## WEST VIRGINIA - HURRICANE HELENE



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# Disaster Assistance Now Available

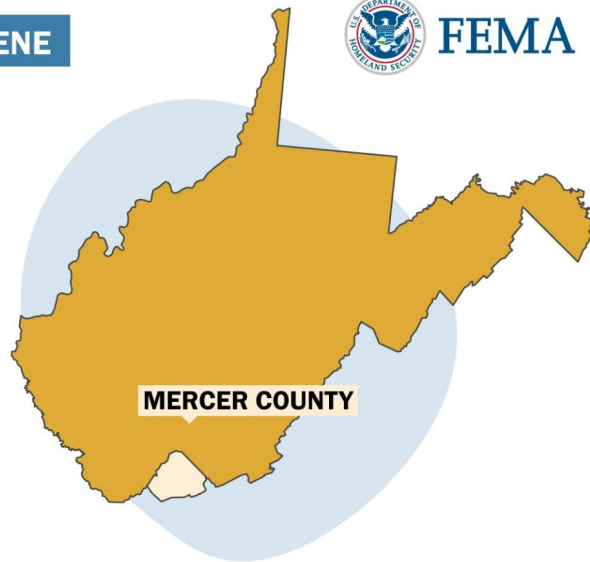
- \$ Home repairs
- \$ Medical, dental
- \$ Replace personal property



1-800-621-3362



DisasterAssistance.gov



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*FEMA's mission is helping people before, during and after disasters. FEMA Region 3's jurisdiction includes Delaware, the District of Columbia, Maryland, Pennsylvania, Virginia and West Virginia.*

*Follow us on X at [x.com/FEMAreion3](https://x.com/FEMAreion3) and on LinkedIn at [linkedin.com/company/femaregion3](https://linkedin.com/company/femaregion3).*

*Disaster recovery assistance is available without regard to race, color, religion, nationality, sex, age, disability, English proficiency or economic status. If you or someone you know has been discriminated against, call FEMA toll-free at 833-285-7448. If you use a relay service, such as video relay service (VRS), captioned telephone service or others, give FEMA the number for that service. Multilingual operators are available (press 2 for Spanish and 3 for other languages).*



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