

FEMA Assistance: Just the Facts

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Here are some key facts about how FEMA assistance can help kickstart your recovery after a disaster.

FEMA Can Provide Eligible Individuals and Households with:

Housing Assistance

- Lodging Expenses, Home Repair or Replacement
- Privately Owned Roads and Bridges
- Damaged Wells and Septic
- Rental Assistance
- Displacement Assistance
- Hazard Mitigation

Other Needs Assistance

- Disaster Related Moving Expenses
- Disaster Related Funeral Expenses
- Damaged Essential Household Items
- Damage to an Essential Vehicle
- Essential Household Items

FEMA Also Assists Local Governments & Private Non-Profits

After a disaster, communities may need help covering the costs associated with life-saving emergency protective measures, debris removal or restoring public infrastructure. FEMA's Public Assistance Program provides supplemental grants to state, tribal, territorial, and local governments and certain types of private non-profits so communities can quickly respond to and recover from major disasters or emergencies.



For additional information on the Public Assistance Program refer to the Public Assistance Program and Policy Guide at: [fema.gov/assistance/public/policy-guidance-fact-sheets](https://www.fema.gov/assistance/public/policy-guidance-fact-sheets). For information on how to apply for Public Assistance after Helene, visit [ncdps.gov/public-assistance](https://www.ncdps.gov/public-assistance).

FEMA Does NOT:

- Block or prevent debris removal.
- Confiscate or seize property. Any information collected at your property inspection is used to determine the type and amount of assistance you may be eligible for.
- Replace insurance. If you have insurance, contact your provider first.
- Make you whole after a disaster. Assistance is designed to help you get started with your recovery.

Apply for FEMA Assistance

Homeowners and renters affected by disaster can apply for federal assistance in several ways:

- **Online** to [DisasterAssistance.gov](https://www.DisasterAssistance.gov) (fastest option)
- Via the **FEMA App** ([fema.gov/about/news-multimedia/mobile-products](https://www.fema.gov/about/news-multimedia/mobile-products))
- Calling **800-621-3362** (If you use a relay service, such as Video Relay Service (VRS), captioned telephone or other service, give FEMA your number for that service.)



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