

# FEMA Is Contacting People Affected by Tropical Storm Debby and Hurricane Helene

---

Release Date: October 9, 2024

**ATLANTA** – Georgians who apply for disaster assistance for [Tropical Storm Debby](#) or [Hurricane Helene](#) may be eligible for assistance for both disasters. FEMA is placing calls to survivors in Bryan, Bulloch, Chatham, Effingham, Evans, Liberty, Long, and Screven counties who only registered for one of the disasters to inform them that they can apply for assistance for **both** disasters if they sustained damaged from both storms.

These calls may come from unfamiliar area codes or phone numbers. FEMA may also send a text message if they are unable to reach you by phone. If you are concerned about verifying if it is FEMA, you can call 800-621-3362. FEMA representatives never charge applicants for disaster assistance, inspections or help in filling out applications. Their services are free.

Applications for both storms must be submitted separately. Eligible survivors affected by both storms may receive funds for food, water, baby formula and other emergency needs as well as money to help pay for a temporary place to stay. Federal grant funds may help with survivors' immediate housing needs and can be used for the cost of staying with friends and family or hotel/motel lodging. If applicants already created a [Login.gov](#) account, they may use that same account in accessing both applications.

Go online to [DisasterAssistance.gov](#), use the [FEMA App](#) or call 800-621-3362 to apply for FEMA assistance. The telephone line is open every day and help is available in most languages. If you use a relay service, such as Video Relay Service (VRS), captioned telephone or other service, give FEMA your number for that service. To view an accessible video on how to apply visit [Three Ways to Apply for FEMA Disaster Assistance - YouTube](#).



**FEMA**

Page 1 of 2

When applying, people will need to describe what damage occurred and on what date, to ensure federal disaster assistance from the two storms is not duplicated. Keep all receipts for expenses associated both disasters, including:

- Home repairs
- Repairs to a septic system, water well or private road
- Purchase of a generator or chainsaw
- Replacement of personal property items such as appliances
- Vehicle repairs or replacement
- Insurance settlement or denial

For the latest information about Georgia's recovery, visit [fema.gov/disaster/4821](https://fema.gov/disaster/4821) and [fema.gov/disaster/4830](https://fema.gov/disaster/4830). Follow FEMA on X at [x.com/femaregion4](https://x.com/femaregion4) or on Facebook at [facebook.com/fema](https://facebook.com/fema).



**FEMA**

Page 2 of 2