

How to Apply for FEMA Assistance in Tennessee After Tropical Storm Helene

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ATLANTA – Tennessee homeowners and renters in eight counties who had uninsured damage or losses caused by Tropical Storm Helene may be eligible for FEMA disaster assistance.

FEMA may be able to help with serious needs, displacement, temporary lodging, basic home repair costs, personal property loss or other disaster-caused needs. Homeowners and renters in **Carter, Cocke, Greene, Hamblen, Hawkins, Johnson, Unicoi and Washington** counties can apply.

There are several ways to apply: Go online to DisasterAssistance.gov, use the [FEMA App](#) or call the FEMA Helpline at 800-621-3362. The telephone line is open every day and help is available in most languages. If you use a relay service such as Video Relay Service, captioned telephone or other service, give FEMA your number for that service.

To view an accessible video on how to apply, visit [Three Ways to Apply for FEMA Disaster Assistance - YouTube](#).

FEMA's disaster assistance offers new benefits that provide flexible funding directly to survivors. In addition, a simplified process and expanded eligibility allows Tennesseans access to a wider range of assistance and funds for serious needs.

What You'll Need When You Apply

- A current phone number where you can be contacted.
- Your address at the time of the disaster and the address where you are now staying.
- Your Social Security number.
- A general list of damage and losses.
- Banking information, if you choose direct deposit.



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- If insured, the policy number or the agent and/or the company name.

If you have homeowners, renters or flood insurance, you should file a claim as soon as possible. FEMA cannot duplicate benefits for losses covered by insurance. If your policy does not cover all your disaster expenses, you may be eligible for federal assistance.

For the latest information about Tennessee's recovery, visit fema.gov/disaster/4832. Follow FEMA on X at x.com/femaregion4 or on Facebook at facebook.com/fema.

