

Ruidoso Disaster Recovery Center Posts New Weekly Hours

Release Date: September 23, 2024

The State of New Mexico/FEMA **Disaster Recovery Center (DRC) at Horton Complex, 237 Service Road, Ruidoso, NM** will change its weekday hours of operation beginning Monday, Sept. 23. The new hours are **Monday through Friday, 9 a.m. to 6 p.m.; Saturday** hours are unchanged, **noon to 5 p.m. Closed Sunday.**

Residents of Lincoln, Otero, Rio Arriba and San Juan counties, as well as the Mescalero Apache Reservation can visit the center to apply for FEMA assistance, upload documents, learn about available resources and get their questions answered in person. Recovery specialists from the state, FEMA, the U.S. Small Business Administration (SBA) and other organizations are available at the DRC to meet with visitors. No appointment is needed. Two Spanish language interpreters are also on hand to help residents impacted by the Southfork and Salt Fires and flooding.

You can also apply, update your contact information or upload documents in several ways:

- Go online to DisasterAssistance.gov
- Download the [FEMA app](#) for smartphones.
- Call **800-621-3362**. If you use a relay service, such as video relay service (VRS), captioned telephone service or others, give FEMA the number for that service. Lines are open from **5 a.m. to 9 p.m. MT**, seven days a week. Help is available in most languages.

The deadline to apply for assistance is **October 19, 2024**.

The deadline to apply to Small Business Administration (SBA) for property damage is **Oct. 19, 2024**. The deadline to apply for economic injury is **March 20, 2025**. Applicants may apply at <https://lending.sba.gov>. Business owners also may apply in-person by visiting SBA Business Recovery Center at the Ruidoso Public Library. For more information, applicants may contact SBA's Disaster Assistance



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Page 1 of 2

Customer Service Center by calling (800) 659-2955. Deaf and hard-of-hearing individuals may call 7-1-1.



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