

# FEMA Risk Map Systems Plans Planned Outage for Infrastructure Improvement

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**Release Date: Sep 3, 2024**

FEMA's Risk Mapping, Assessment and Planning (MAP) program applications will be offline and unavailable for four days from 12 a.m. on Thursday, Oct. 24 through 11:59 p.m. on Sunday, Oct. 27, 2024.

FEMA is planning this outage to enhance the system's performance, scalability and reliability, ensuring better service delivery in the future. Nearly 40 [FEMA Risk Mapping, Assessment and Planning \(MAP\)](#) applications will be unavailable. The full list of applications affected is listed below.

During this period, users of these applications and services will be unable to access flood risk data, view historic and effective flood mapping products, access flood maps, submit data to revise existing Flood Insurance Rate Maps (FIRMs), and use key applications with other capabilities.

## Planning for the Outage

FEMA encourages users to plan accordingly and seek alternative methods for obtaining necessary information before the outage. Common users of Risk MAP data include emergency managers, flood plain managers, prospective homebuyers, real estate agents and insurance professionals.

Anyone who has questions or needs assistance should contact FEMA support at [fema-riskmap-outreach@fema.dhs.gov](mailto:fema-riskmap-outreach@fema.dhs.gov). Visit [FEMA.gov](https://www.fema.gov) for more information on its Risk MAP products.

## Applications Affected by the Planned Outage for FEMA Risk Map Systems Applications

### Hazard and Risk Identification Applications



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- Case File Access System (CFAS)
- cHECK-RES Access (Download Link)
- Electronic Letter of Map Amendment (e-LOMA)
- Engineering Models
- Hazus
  - Hazus Download Link
  - Hazus Loss Library (HLL)
  - Hazus Open Source Tools
- Letter of Map Amendment (LOMA) Flash Tutorial
- Mapping Information Platform
  - Amendments
  - Automated Map Production
  - File Explorer
  - Process Admin
  - Revisions
  - Studies
- National Risk Index (Risk Index)
- Online Letter of Map Change (LOMC)
- RAPSLOT Download Link
- R3

### **Hazard and Risk Communication Applications**

- Changes Since Last Flood Insurance Rate Map (CSLF) and Viewer
- Flood Hazard Mapping (FHM)
- Flood Hazard and Risk Data Viewer
- Flood Risk Study Engineering Library (FRSEL)
- Map Service Center (MSC)
- National Flood Hazard Layer (NFHL)
- Pending Map and Viewer
- Preliminary Map and Viewer
- Preliminary Products
- Q3
- Status of Map Change (SOMC)

### **Program Management Applications**

- Coordinated Needs Management Strategy (CNMS)
- FEMA Software Help



- FileTrail
- Floodmaps File eXchange (FFX)
- Mitigation Planning Portal (MPP)
- Planning
- Project Planning and Purchasing Portal (P4)
- RAM Access Portal (RAP)
- Risk Management Directorate (RMD) Sharepoint
- SAP Business Intelligence (BI)



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