

Damaged Wells, Furnaces, Private Roads and Bridges, and Septic Systems May Be Covered by FEMA

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News release

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CHARLESTON, W.Va. – Homeowners typically apply for disaster assistance for structural damages to their property, such as roofs or floors. But other parts of a residence or private property, not covered by insurance, can also be repaired or replaced under FEMA programs.

Damages to your furnace, septic system, private road and/or bridge, or your private well may also be covered by financial assistance from FEMA.

Residents of Hancock, Kanawha, Marshall, Ohio, Roane, Wetzel and Wood counties whose primary residences were damaged during the April 11-12, severe storms and flooding may be eligible to apply.

FEMA disaster assistance may provide reimbursement for the cost of a professional and licensed technician's estimate of the repair or replacement of these items. You may also receive assistance for the actual repair or replacement of these items not typically covered by homeowner's insurance.

When applying for assistance, be sure to include damages to furnaces, septic systems, private roads, private bridges, or private wells on your form.



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There are four ways to apply:

- Apply in person at one of our Disaster Recovery Centers in Hancock, Kanawha, Ohio and Roane counties
- Contact your local emergency manager for more information
- Visit [fema.gov/drc](https://www.fema.gov/drc) to find the center nearest you
- Apply by phone at 800-621-3362
- Apply online at DisasterAssistance.gov
- Apply with the FEMA App
- Download the free FEMA mobile app, available at Google Play or the Apple App Store

For more information on West Virginia's disaster recovery, visit emd.wv.gov, [West Virginia Emergency Management Division Facebook page](https://www.facebook.com/FEMA), www.fema.gov/disaster/4787 and www.facebook.com/FEMA.

In addition to damage to your home, damages to your furnace, wells, septic system or private bridge may also be eligible for assistance from FEMA.

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FEMA's mission is helping people before, during, and after disasters. FEMA Region 3's jurisdiction includes Delaware, the District of Columbia, Maryland, Pennsylvania, Virginia and West Virginia.

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Disaster recovery assistance is available without regard to race, color, religion, nationality, sex, age, disability, English proficiency, or economic status. If you or someone you know has been discriminated against, call FEMA toll-free at 833-285-7448. If you use a relay service, such as video relay service (VRS), captioned telephone service or others, give FEMA the number for that service. Multilingual operators are available (press 2 for Spanish and 3 for other languages).



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