

Disaster Recovery Centers Opening in Union, Polk and Pottawattamie Counties

Release Date: June 24, 2024

DES MOINES, Iowa --- FEMA is opening Disaster Recovery Centers in Union, Polk and Pottawattamie counties to provide one-on-one help to people affected by severe storms, tornadoes and flooding this spring.

Recovery specialists from FEMA and the U.S. Small Business Administration will provide information on available services, explain assistance programs and help survivors complete or check the status of applications.

| <u>UNION COUNTY</u> | <u>POLK COUNTY</u> | <u>POTTAWATTAMIE COUNTY</u> |
|---|---|--|
| Emergency Management Agency | Riley Resource Group | Charles Lakin Human Services Campus – North Parking Lot |
| 705 E. Taylor St., Creston, IA 50801 | 4400 E. University Ave., Pleasant Hill, IA 50327 | 815 N. 16 th St., Council Bluffs, IA 51501 |
| Open 1-7 p.m. June 25 8 a.m.-6 p.m. June 26-28 | Open 1-6 p.m. June 26 8 a.m.-6p.m. June 27-29 | Open 1-6 p.m. June 26 8 a.m.-6p.m. June 27-29 |



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Beginning Wednesday, June 26, all DRCs will close at 6 p.m. and will be closed on Sundays.

FEMA funding is available to homeowners and renters for severe storms, tornadoes and flooding that occurred May 20-31 in **Adair, Adams, Cedar, Jasper, Montgomery, Polk** and **Story** counties. FEMA funding is also available for homeowners and renters in **Clarke, Harrison, Mills, Polk, Pottawattamie, Ringgold, Shelby** and **Union** counties for the April 26-27 tornadoes and storms. Iowans can visit any open DRC for assistance if needed.

To save time, apply online or by phone before visiting a Disaster Recovery Center by:

- Visiting [DisasterAssistance.gov](https://www.disasterassistance.gov)
- Calling FEMA directly at 800-621-FEMA (3362)
- Using the [FEMA app](#)

All centers are accessible to people with disabilities or with access and functional needs. They are equipped with assistive and adaptive technology such as amplified phones, caption phones, video phones, wheelchair ramps and other resources to help ensure all applicants can access resources.

Anyone using a relay service, such as a video relay service (VRS), captioned telephone service or others, can give FEMA number for that service. For an accessible video on three ways to apply for FEMA assistance, visit:

<https://www.youtube.com/watch?v=LU7wzRjByhI>

Disaster recovery assistance is available without regard to race, color, religion, nationality, sex, age, disability, English proficiency, or economic status. If you or someone you know has been discriminated against, call FEMA toll-free at 833-285-7448. Press 2 for Spanish. If you use a relay service, such as video relay service (VRS), captioned telephone service or others, give FEMA the number for that service.



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