

Disaster Survivors in 11 Kentucky Counties Can Apply for FEMA Assistance

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FRANKFORT, KY. – Renters and homeowners of **Boyd, Carter, Fayette, Greenup, Henry, Jefferson, Jessamine, Mason, Oldham, Union, and Whitley** Counties who were affected by the severe storms, straight-line winds, tornadoes, landslides, and mudslides that occurred April 2, 2024, may apply for FEMA disaster assistance.

Homeowners and renters in the designated counties can apply for FEMA assistance online at disasterassistance.gov, by calling 800-621-3362 or by using the [FEMA mobile app](#). If you use a relay service, such as video relay (VRS), captioned telephone or other service, give FEMA the number for that service.

When you apply for assistance, have the following information ready:

- A **current phone number** where you can be contacted
- Your **address at the time of the disaster** and the **address where you are now staying**
- Your **Social Security Number**
- A general **list of damage and losses**
- **Banking information** if you choose direct deposit
- If insured, the **policy number or the agent and/or the company name**

If you have homeowner's, renter's or flood insurance, you should file a claim as soon as possible. FEMA cannot duplicate benefits for losses covered by insurance. If your policy does not cover all your damage expenses, you may be eligible for federal assistance.

Be sure to collect photos of damage and receipts from all purchases made for efforts related to the cleanup and repair when preparing to apply.

Disaster assistance may include financial help with temporary lodging and home repairs, as well as other disaster-related expenses.



For an accessible video on how to apply for assistance, go to youtube.com/watch?v=WZGpWI2RCNw.

For information on Kentucky's recovery from the flooding, visit fema.gov/disaster/4782. Follow FEMA on Twitter at [FEMA Region 4 \(@femaregion4\)](https://twitter.com/femaregion4) / [Twitter](https://twitter.com/femaregion4) and at facebook.com/fema.

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FEMA's mission is helping people before, during, and after disasters.



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Page 2 of 2