

Hermit's Peak/Calf Canyon Claims Offices and Helpline Closed Monday in Observance of Memorial Day

Release Date: May 22, 2024

SANTA FE, N.M. — The Hermit's Peak/Calf Canyon Claims Offices in Mora, Las Vegas and Santa Fe will be closed on Monday, May 27, in observance of Memorial Day.

The Claims Office Helpline will also be observing Memorial Day next Monday. Please leave a voice message at (505) 995-7133 and your call will be returned during normal business hours on Tuesday, May 28.

The Hermit's Peak/Calf Canyon Claims Office is committed to meeting the needs of people impacted by the Hermit's Peak/Calf Canyon Fire and subsequent flooding by providing full compensation available under the law as expeditiously as possible. As of May 21, the Claims Office has paid out 3,639 claims for \$654.2 million. FEMA is only permitted to pay claims that have a signed Proof of Loss form and supporting documentation.

Anyone impacted by the Hermit's Peak/Calf Canyon Fire and subsequent flooding is encouraged to visit any one of our three Claims Offices during normal business hours. The Mora and Las Vegas offices are open Monday, Wednesday and Thursday from 7:30 a.m. to 5 p.m.; Tuesday from 7:30 a.m. to 7:30 p.m. The Santa Fe office is open Monday thru Thursday from 7:30 a.m. to 5 p.m. Visit fema.gov/disaster/current/hermits-peak/contact-us for locations.

For information and updates regarding the Claims Office, please visit the Hermit's Peak/Calf Canyon Claims Office website at fema.gov/hermits-peak. For information in Spanish, visit fema.gov/es/hermits-peak. You can also follow our Facebook page and turn notifications on to stay up to date about the claims process, upcoming deadlines and other program announcements at facebook.com/HermitsPeakCalfCanyonClaimsOffice.



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