

Hermit's Peak/Calf Canyon Claims Offices and Helpline Closed in Observance of Veterans Day

Release Date: November 8, 2023

1. **SANTA FE, N.M.** -- The Hermit's Peak/Calf Canyon Claims offices in Mora, Las Vegas, and Santa Fe will remain closed on Friday, November 10, 2023, in honor of Veterans Day.
2. The Claims Office Helpline will also be temporarily unavailable as part of the observance of Veterans Day. You are encouraged to leave a voice message on the Helpline at (505) 995-7133, and we will promptly return your call during regular business hours on Monday, November 13, 2023.
3. Following the observance of Veterans Day, the Claims Office and Claims Office Helpline will resume normal business operations.

- The Santa Fe office will be open from 7:30 a.m. to 5:00 p.m. Monday through Thursday.
- The Mora and Las Vegas offices will be open Monday, Wednesday, and Thursday from 7:30 a.m. to 5:00 p.m. with extended evening hours on Tuesday from 7:30 a.m. to 7:30 p.m. On Saturday, the Mora and Las Vegas offices will be open from 9:00 a.m. to noon.
- The Claims Office Helpline will also be staffed 7:30 a.m. to 5:00 p.m. Monday through Thursday. Callers are welcome to leave a voice message outside of business hours on the Helpline at (505) 995-7133.

For information and updates regarding the Claims Office, please visit the Hermit's Peak/Calf Canyon Claims Office website at fema.gov/hermits-peak. For information in Spanish, visit fema.gov/es/hermits-peak. You can also follow our Facebook page and turn on notifications to stay up to date about the claims process, upcoming deadlines and other program announcements at [Hermit's Peak/Calf Canyon Claims Office | Facebook](#).



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