

How to Identify a FEMA Home Inspector

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FEMA home inspectors are working in Caledonia, Chittenden, Lamoille, Orange, Orleans, Rutland, Washington, Windham and Windsor counties to assist with disaster recovery efforts following July's severe storms, flooding, landslides and mudslides.

Home Inspections

After you apply for FEMA assistance, FEMA may call you to schedule an appointment to inspect the damage to your home. FEMA staff may call from an unknown or restricted phone number – it's important to answer so your application can move forward.

FEMA Inspectors

FEMA inspectors carry an official FEMA photo ID. If a badge is not visible, ask the inspector to show it to you.

FEMA inspectors will already have your nine-digit registration number, and will never ask for money.

Don't give your banking information to a person claiming to be a FEMA housing inspector: FEMA inspectors are not authorized to collect your financial information or ask for your Social Security number.

If a FEMA inspector comes to your home and you did not submit a FEMA application, your information may have been used to apply without your knowledge. If so, please inform the inspector that you did not apply so they can submit a request to stop further processing of the application.

If you suspect identity theft, please visit [IdentityTheft.gov](https://www.identitytheft.gov).

If you have questions about whether someone is representing FEMA, call the FEMA Helpline at **800-621-3362**. If you use a relay service such as video relay service (VRS), captioned telephone service or others, give FEMA your number for



that service when you call.

To watch an accessible video about FEMA home inspections, visit [FEMA Accessible: Home Inspections - YouTube](#).

Other Recovery Personnel

Other disaster recovery personnel, including representatives for insurance companies or other government agencies, may be in your neighborhood. They are not associated with your application for FEMA disaster assistance.

How to Apply

FEMA Individual Assistance can help you pay for disaster-caused expenses not covered by other sources. There are two types: Housing Assistance, which helps cover home repairs, and requires an inspection; and Other Needs Assistance, which does not require an inspection, and helps with childcare, transportation, medical and dental, funeral costs, moving and storage, and other serious needs.

To apply for both types, visit [DisasterAssistance.gov](https://disasterassistance.gov), download the [FEMA App](#) or call the FEMA Helpline at **800-621-3362**.

To apply in-person, visit a Disaster Recovery Center, where FEMA and the U.S. Small Business Administration specialists can help you upload documents, answer questions and learn about available resources. Walk-ins are welcome. Centers are open in impacted counties across the state – for locations and hours, visit fema.gov/drc.

