

Three Disaster Recovery Centers Open in Santa Cruz County

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SACRAMENTO, Calif. – Three Disaster Recovery Centers are open in the following locations. Residents who were affected by the severe storms and flooding can visit the centers to update FEMA applications and learn about other disaster assistance which may be available.

The Disaster Recovery Centers in Santa Cruz County are located at:

Felton Branch Library

6121 Gushee Street

Felton, CA 95018

Hours: 9 a.m. to 6.p.m. daily (closed Sundays)

Community Room

701 Ocean Street

Santa Cruz, CA 95060

Hours: Monday – Friday, 9 a.m. to 5 p.m.

Watsonville City Government Center

250 Main Street

Watsonville, CA 95076

Hours: Monday – Saturday 8:30 a.m. a 4:30 p.m.



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Specialists at recovery centers can clarify information you have received from FEMA or other agencies; they can explain the rental assistance available to homeowners and renters; and they can fax your requested documents to a FEMA processing center and scan or copy new information or documents needed for case files.

Residents who had uninsured or underinsured damage and losses resulting from the severe storms and flooding are encouraged to apply to FEMA, although you do not need to visit a Disaster Recovery Center to apply. Here are other ways to apply:

Go to DisasterAssistance.gov, use the FEMA mobile app or call the **FEMA Helpline at 800-621-3362**. If you use video relay service (VRS), captioned telephone service or others, give FEMA your number for that service. Helpline operators are available from **7 a.m. to 11 p.m. daily**. Press 2 for Spanish. Press 3 for an interpreter who speaks your language. For an accessible video on how to apply, go to youtube.com/watch?v=LU7wzRjByhl. You can also visit any Disaster Recovery Center and meet with FEMA staff and representatives of other federal and state agencies who can provide information about disaster assistance. To find a recovery center near you, visit [DRC Locator \(fema.gov\)](https://DRCLocator(fema.gov)).



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