

Flood insurance Payments Top \$1M for Puerto Rico Policyholders

Release Date: November 30, 2022

San Juan, Puerto Rico — In just over two months, FEMA's National Flood Insurance Program (NFIP) has distributed more than **\$1M** in claims payments to policyholders as they recover from the impacts of Hurricane Fiona. Flood-insured survivors with home damage from the storm who haven't filed a claim yet are encouraged to contact their insurance agent or company to do so as soon as possible.

Important Reminders:

- The **Proof of Loss Deadline** has been extended from 60 to 180 calendar days from the date of loss (Sept. 17, 2022 – Sept. 20, 2022) to allow enough time for NFIP policyholders to evaluate their damage and the adjuster's reports. The Proof of Loss is a policyholder's sworn statement of the amount that they are claiming, including necessary supporting documentation like a building damage estimate and personal property loss inventory list.
- The **Renewal Grace Period** has been extended for policies with expiration dates beginning August 17, 2022, through and including October 15, 2022. NFIP policyholders who want to take advantage of the grace period should contact their agent or insurance company to discuss their policy within 90 days of their policy expiration date.

Those who don't have contact information for their agent or insurance company may call **1-877-336-2627**. For more information about the NFIP or how to file a claim, contact your insurance provider or visit [FloodSmart.gov](https://www.floodsmart.gov).



FEMA

Page 1 of 1