## **Seven Disaster Recovery Centers Permanently Closing; Remaining Temporary DRCs now Closed on Sundays**

Release Date: November 16, 2022

**San Juan, Puerto Rico** — The temporary Disaster Recovery Centers (DRCs) in Aguadilla, Cabo Rojo, Guánica, Naguabo, Rincón, San Germán and Yabucoa DRCs will close permanently at 5 p.m. on Nov. 17, 2022. Operational hours will be from 8 a.m. to 5 p.m. from Monday to Saturday until they close.

The other temporary FEMA DRCs will be operating from 8 a.m. to 5 p.m. from Monday to Saturday and closed on Sundays, unless otherwise stated. Survivors can go to any open center for help with the federal disaster assistance process. Individuals shouldn't wait to visit a temporary DRC if they need in-person support: they can get answers to their questions while the DRC is open. For operational hours or to find the nearest temporary DRC, click on the FEMA DRC link: DRC Locator.

After the DRC closes, survivors can still view the status of their application online at DisasterAssistance.gov or by using FEMA's mobile app. Individuals can also call the FEMA Helpline at 1-800-621-3362 to discuss their case with a FEMA representative. Press 1 for English, 2 for Spanish and 3 for all other languages. People who use a relay service such as video relay service (VRS), captioned telephone service or others, provide FEMA the number for that service. Phone lines operate from 7 a.m. to 2 a.m. seven days a week.

Survivors may also still apply for assistance if they have not already done so. The deadline to apply is Nov. 21, 2022.



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