

FEMA Offers Help for Displaced Renters

Release Date: October 14, 2022

Were you a renter in the City of St. Louis, St. Louis County or St. Charles County and displaced after the July 25-28 flooding? If your apartment complex was damaged and you had to move out, you may be eligible for federal assistance.

If your building was condemned, or you were otherwise forced to relocate as a **direct result** of the July 25-28 flooding, you may be eligible for assistance, even if your unit did not sustain flood damage. If you have applied with FEMA and were initially denied, you may still be eligible.

FEMA has set up a special phone number for St. Louis-area survivors who were displaced from their rental units after the flood. The phone number is **816-283-7920** and will be operational starting October 17, 2022, Monday-Friday, from 8:30 a.m. to 4:30 p.m., and on Saturday from 9 a.m. to 3 p.m. Please leave a message if you call after hours and be sure to have your FEMA registration number on hand when you call. FEMA will return your call within 48 hours.

If you have not applied with FEMA yet, the deadline to apply is November 7, 2022. You can apply for assistance with FEMA four ways:

- Calling 800-621-3362
- Online at DisasterAssistance.gov
- Visiting a Disaster Recovery Center (DRC) Monday-Friday from 8 a.m. to 6 p.m. and Saturday from 8 a.m. to 5 p.m.

Ranken Technical College, Mary Ann Lee Technology Center

1313 N. Newstead Ave

St. Louis, MO 63113 (Near the corner of Newstead and Page)

Urban League Empowerment Center

9420 W. Florissant Ave



Ferguson, MO 63136

University City Recreation Division, Centennial Commons

7210 Olive Blvd

University City, MO 63130

- Using the **FEMA App** on your smartphone.

