

Disaster Recovery Centers Open in Orange, Osceola Counties

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TALLAHASSEE – The [State of Florida and FEMA](#) have opened two additional Disaster Recovery Centers (DRC) in Orange and Osceola counties.

It is not necessary to visit a center to apply. Survivors can go online to disasterassistance.gov, use the [FEMA mobile app](#) or call 800-621-3362. The line is open every day from 7 a.m. to 11 p.m. Help is available in most languages. If you use a relay service, such as video relay (VRS), captioned telephone or other service, give FEMA the number for that service.

Disaster Recovery Centers are accessible to people with disabilities. They have assistive technology equipment that allows disaster survivors to interact with staff. Video Remote Interpreting is available and in-person sign language is available by request. The centers also have accessible parking, ramps, and restrooms.

In addition to the centers, FEMA Disaster Survivor Assistance (DSA) teams are canvassing neighborhoods in areas impacted by Hurricane Ian to help residents apply for FEMA assistance and answer questions about federal assistance. DSA teams wear FEMA attire and have federal photo identification badges. There is no charge for service.

FEMA Individual Assistance can help with temporary lodging expenses, basic home repairs and other essential disaster-related needs.

New Disaster Recovery Centers

All centers are open 9 a.m. to 6 p.m. seven days a week.

Disaster Recovery Centers provide disaster survivors with information from Florida state agencies, FEMA, and the U.S. Small Business Administration. Survivors can get help applying for federal assistance and disaster loans, update applications



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and learn about other resources available.

ORANGE COUNTY

Barnett Park, 4801 W. Colonial Drive, Orlando, FL 32808

OSCEOLA COUNTY

Hart Memorial Central Library, 211 E. Dakin Avenue, Kissimmee, FL 34741

Other Disaster Recovery Centers

All centers are open 9 a.m. to 6 p.m. seven days a week.

CHARLOTTE COUNTY

Home Depot, 12621 S McCall Rd, Port Charlotte, FL 33981

COLLIER COUNTY

Veterans Community Park, 1895 Veterans Park Drive, Naples, 34109

LEE COUNTY

Lakes Regional Library, 15290 Bass Road, Fort Myers, FL 33919

Fort Myers DMS Building, 2295 Victoria Ave., Fort Myers, FL 33901

SARASOTA COUNTY

Shannon Staub Public Library, 4675 Career Lane, North Port, FL 34289

For more information about Hurricane Ian recovery in Florida, visit fema.gov/disaster/4673 and floridadisaster.org/. Follow us on Twitter: [@FLSERT](https://twitter.com/FLSERT) and [@FEMARegion4](https://twitter.com/FEMARegion4).



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