People with Flood Damage in Missouri Can Apply for FEMA Help

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ST. LOUIS – Renters and homeowners in **St. Louis County,** the **City of St. Louis** and **St. Charles County** who were affected by flash flooding July 25-28 may apply for FEMA disaster assistance.

Apply online at DisasterAssistance.gov, by calling 800-621-3362 or by using the FEMA mobile app.

If you use a relay service, such as video relay (VRS), captioned telephone or other service, give FEMA the number for that service.

For needs not covered by insurance or other sources, FEMA may be able provide Individual Assistance grant money that does not have to be repaid for:

- **Rental Assistance** if you need to relocate because of flood damage
- **Personal Property** that was damaged or destroyed by flooding
- **Lodging Reimbursement** if you've had to stay in a hotel temporarily
- **Basic Home Repairs for homeowners** whose primary residence was damaged by flooding
- **Other Serious Needs** caused by recent flooding
- **Only one application per household**

FEMA does not pay for lost food.

When you apply with FEMA, have the following information ready:

- Phone number where you can be contacted
- Address at the time of the flooding
- Address where you are staying now
- Social Security Number of one member of the household
- Basic list of damage and losses
- Bank information if you choose direct deposit for FEMA money

- Insurance Information if you have insurance, including the policy number

If you have homeowners, renter's or flood insurance, you should file a claim as soon as possible. FEMA cannot duplicate benefits for losses covered by insurance. If your policy does not cover all your damage expenses, you may be eligible for federal assistance.

Take photos to document damage, and begin cleanup and repairs to prevent further damage. Remember to keep receipts from all purchases related to the cleanup and repair.

For an accessible video on how to apply for assistance, visit youtube.com/watch?v=WZGpWI2RCNw.

For disaster updates from FEMA, follow @FEMAregion7 on Twitter, and turn on mobile notifications. Visit the disaster webpage at fema.gov/disaster/4665.

For disaster updates from the Missouri State Emergency Management Agency (SEMA), follow @MOSEMA_ on Twitter, and turn on mobile notifications. Recovery.MO.gov continues to be a go-to, single source to help Missourians easily find information and disaster-related resources.