

Understanding Your FEMA Assistance Letter and Next Steps

DENVER – If you applied to FEMA for disaster assistance after the Marshall Fire, you may have already received a letter of determination. The letter will explain your application status and how to respond. It is important to read the letter carefully because it will include the amount of any assistance FEMA may provide and information on the appropriate use of disaster assistance funds.

In some cases, you may need to submit additional information or supporting documentation for FEMA to continue to process an application for financial assistance. Examples of missing documentation may include:

- Proof of insurance coverage
- Settlement of insurance claims or denial letter from insurance provider
- Proof of identity
- Proof of occupancy
- Proof of ownership
- Proof that the damaged property was the applicant's primary residence at the time of the disaster

If you have questions about your letter, go online to DisasterAssistance.gov or call 800-621-3362. If you use a relay service, such as video relay (VRS), captioned telephone or other service, give FEMA the number for that service.

If you prefer to get your questions answered in person, you can visit the Disaster Recovery Center co-located with the Boulder County Disaster Assistance Center located at **1755 S. Public Road, Lafayette, Colorado.**

At the Disaster Recovery Center there are staff available to discuss your individual application and they can let you know what additional documentation is needed. You can also bring needed documentation directly to the center, where staff can assist you in submitting it. Applicant assistance specialists can also assist you if important documents were lost in the fire, helping you to secure replacements.



For the latest information on Colorado's recovery efforts, visit <http://www.fema.gov/disaster/4634>. Follow FEMA on Twitter at <https://twitter.com/FEMARegion8> and on Facebook at <http://www.facebook.com/fema>.

