

New Northampton County Disaster Recovery Center Opening to Better Serve Pennsylvanians

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HARRISBURG, Pa. – The [Commonwealth of Pennsylvania/FEMA](#) Disaster Recovery Center (DRC) for Northampton County opens today at 1:00 p.m. at the Northampton County EOC, 100 Gracedale Ave., Nazareth.

The hours of operation for this DRC are:

- Monday – Friday: 10:00 a.m. – 7:00 p.m. (except Monday Oct. 18 when it will open from 1:00 p.m. to 7:00 p.m.)
- Saturday: 10:00 a.m. – 5:00 p.m.
- Sunday: Closed

Including Northampton county, there are five (5) DRCs in eight (8) counties. The others are:

- **Montgomery County Community College**
 - Health Sciences Center Gymnasium, 340 DeKalb Pike, Blue Bell PA
- **Ashbridge Square Shopping Center (next to Staples and Home Depot)**
 - 945 E Lancaster Ave, Downingtown, PA
- **Manchester Township Municipal Building**
 - ????????3200 Farmtrail Road, York, PA
- **Former CVS Store**
 - ??????????????????7219 Ridge Avenue, Philadelphia

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- Saturday – 10:00 a.m. – 5:00 p.m.
- Sunday: Closed
- **A mobile DRC is open** noon to 7:00 pm Monday, Oct. 18, at SpringHill Suites, 430 Plymouth Rd, Plymouth Meeting.

DRCs provide disaster survivors with information from Pennsylvania state agencies, FEMA, and the U.S. Small Business Administration. Survivors can get help applying for federal assistance, learn about the types of assistance available, learn about the appeals process and get updates on applications.

You may visit a Disaster Recovery Center without registering with FEMA. If you would like help registering, in addition to visiting a DRC, the following resources are available to help:

- Call the FEMA Helpline at **1-800-621-3362**. Help is available in most languages. Persons who are deaf, hard of hearing or have a speech disability and use a **TTY** may call **1-800-462-7585**. If you use **711** or VRS (Video Relay Service) or require accommodations while visiting a center, call **1-800-621-3362**. The toll-free numbers are open daily from **7 a.m. to 2 a.m. EST**.
- Information on the registration process is available online at DisasterAssistance.gov or DisasterAssistance.gov/es for Spanish.
- Download the FEMA [mobile app](#) (also in Spanish), wherever you access your mobile applications.

Disaster Recovery Centers are accessible to people with disabilities. They have assistive technology equipment that allows disaster survivors to use amplified telephones, phones that display text, amplified listening devices for people with hearing loss, and magnifiers for people with vision loss. Video Remote Interpreting is available and in-person sign language is available by request. The centers also have accessible parking, ramps, and restrooms.

FEMA's Individual Assistance program is designed to help survivors with immediate essential needs and to help displaced survivors find a safe, functional place to live temporarily until they can return home. Many survivors may have additional needs beyond what can be provided by FEMA. The agency works



closely with (Commonwealth) state, federal, faith-based, and voluntary agencies to help match survivors who have remaining needs with other sources of assistance.

For updates on the Pennsylvania response and recovery, follow the Pennsylvania Emergency Management Agency twitter.com/PEMAHQ on Twitter and Facebook <https://m.facebook.com/PEMAHQ/>. Additional information is available at fema.gov/disaster/4618.

For information about SBA's disaster assistance, call 800-659-2955, email disastercustomerservice@sba.gov, or visit SBA's website at SBA.gov/disaster. Deaf and hard of hearing individuals may call 800-877-8339.

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FEMA's mission is helping people before, during, and after disasters. FEMA Region 3's jurisdiction includes Delaware, the District of Columbia, Maryland, Pennsylvania, Virginia and West Virginia.

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