

Help Remains When Disaster Recovery Centers Close

Release Date: October 15, 2021

HARRISBURG, Pa. – The Disaster Recovery Centers (DRCs) at Calvary Church in Souderton, Bucks County, **will close permanently Friday, Oct. 15 at 7 p.m.**

In the meantime, as a survivor of the remnants of Hurricane Ida, you will still be able to get the help you need. Visiting a Disaster Recovery Center is not required.

To register with FEMA:

- Apply for disaster assistance at DisasterAssistance.gov by using the FEMA mobile app, or by calling 800-621-FEMA (1-800-621-3362.)
- Multilingual operators are available.
- Persons who are deaf, hard of hearing or have a speech disability and use a TTY may call **800-462-7585**. If you use **711** or VRS (Video Relay Service) or require accommodations while visiting a center, call **800-621-3362**. Information on the registration process is available in ASL at fema.gov/media-library/assets/videos/111546.
- The toll-free numbers are open from 7 a.m. to 2 a.m. Survivors will still be able to access auto-status via 621-FEMA and, of course, the mobile app and web 24/7.

You can use the Helpline to:

- Register with FEMA.
- Provide a change of address, telephone and bank account numbers and insurance information to avoid disaster assistance processing delays.
- Receive information about FEMA home inspections.
- Get other questions answered about federal disaster assistance.
- Ask questions about a letter from FEMA.
- Learn how to appeal a FEMA decision. All applicants may appeal.



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If you want to discuss your application, you must have your nine-digit FEMA registration number and zip code.

You can still visit the other DRCs. Representatives from FEMA, various state agencies and the U.S. Small Business Administration are at the Centers to answer your questions on disaster assistance or low-interest disaster loans. The remaining centers are open in:

- Montgomery County Community College, Health Sciences Gym, 340 DeKalb Pike, Blue Bell
- Ashbridge Square Shopping Center, 945 E. Lancaster Ave., Downingtown
- Manchester Township Municipal Building, 3200 Farmtrail Rd, York
- Former CVS store, 7219 Ridge Avenue, Philadelphia

Hours of operation for these DRCs are:

- Monday – Friday: 10:00 a.m. – 7:00 p.m.
- Saturday – 10:00 a.m. – 5:00 p.m.
- Sunday: Closed
- **A mobile DRC (MDRC) is open Thursday, Oct. 14**, from 12 p.m. – 7 p.m. at the Marriott Collegeville.
 - **Another MDRC will be open** 12 p.m. – 7 p.m. Friday, Oct. 15 and Monday, Oct. 18, at SpringHill Suites in Plymouth Meeting.

The registration deadline for FEMA Disaster Assistance in Pennsylvania is **November 10, 2021**.

For updates on the Pennsylvania response and recovery, follow the Pennsylvania Emergency Management Agency on Twitter twitter.com/PEMAHQ and Facebook <https://m.facebook.com/PEMAHQ/>. Additional information is available at fema.gov/disaster/4618.

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FEMA's mission is helping people before, during, and after disasters. FEMA Region 3's jurisdiction includes Delaware, the District of Columbia, Maryland, Pennsylvania, Virginia and West Virginia.



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