

Pennsylvania/FEMA Disaster Recovery Center Will Open in Philadelphia to Help Pennsylvanians

Release Date: September 26, 2021

HARRISBURG - The Commonwealth of Pennsylvania/FEMA Disaster Recovery Center located at 7219 Ridge Avenue in Philadelphia will open on Saturday, September 25, at 1:00 p.m. to help those whose homes or personal property were affected by the remnants of Hurricane Ida between August 31-September 5, 2021.

The Philadelphia County DRC, operating in partnership with the [Philadelphia's Office of Emergency Management](#), is located at:

Former CVS location

7219 Ridge Avenue

Philadelphia, PA 19128

Hours of operation:

Monday - Friday: 10 a.m. - 7:00 p.m.

Saturday - 10:00 a.m. - 5:00 p.m.

DRCs provide disaster survivors with information from Pennsylvania state agencies, FEMA, and the U.S. Small Business Administration. Survivors can get help applying for federal assistance, learn about the types of assistance available, learn about the appeals process and get updates on applications.

Visiting a Disaster Recovery Center is not required to register with FEMA. In addition to visiting a DRC, you can register:

- Call the FEMA Helpline at **1-800-621-3362**. Multilingual operators are available. Persons who are deaf, hard of hearing or have a speech disability and use a



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TTY may call **1-800-462-7585**. If you use **711** or VRS (Video Relay Service) or require accommodations while visiting a center, call **1-800-621-3362**. The toll-free numbers are open daily from **7 a.m. to 10 p.m. EST**.

- Help is available in most languages, and information on the registration process is available online at DisasterAssistance.gov or DisasterAssistance.gov/es for Spanish.
- Download the FEMA [mobile app](#) (also in Spanish), wherever you access your mobile applications.

Disaster Recovery Centers are accessible to people with disabilities. They have assistive technology equipment that allows disaster survivors to use amplified telephones, phones that display text, amplified listening devices for people with hearing loss, and magnifiers for people with vision loss. Video Remote Interpreting is available and in-person sign language is available by request. The centers also have accessible parking, ramps, and restrooms.

FEMA's Individual Assistance program is designed to help survivors with immediate essential needs and to help displaced survivors find a safe, functional place to live temporarily until they can return home. Many survivors may have additional needs beyond what can be provided by FEMA. The agency works closely with (Commonwealth)state, federal, faith-based, and voluntary agencies to help match survivors who have remaining needs with other sources of assistance.

For updates on the Pennsylvania response and recovery, follow the Pennsylvania Emergency Management Agency twitter.com/PEMAHQ on Twitter and Facebook <https://m.facebook.com/PEMAHQ/>. Additional information is available at fema.gov/disaster/4618.

To learn more about the City of Philadelphia's Response and Recovery to Ida, please visit: <https://www.phila.gov/2021-09-02-city-responds-to-damage-and-flooding-from-storm-ida/>

For information about SBA's disaster assistance, call 800-659-2955, email disastercustomerservice@sba.gov, or visit SBA's website at SBA.gov/disaster. Deaf and hard of hearing individuals may call 800-877-8339.

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FEMA's mission is to support our citizens and first responders to ensure that as a nation we work together to build, sustain, and improve our capability to prepare for, protect against, respond to, recover from, and mitigate all hazards.



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