

FEMA Inspectors Visiting West Virginia Counties Affected by Winter Floods

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PHILADELPHIA - Following the federal disaster declaration for the **severe storms and flooding of Feb. 27 to March 4, 2021**, the Federal Emergency Management Agency is sending inspectors to **Cabell, Kanawha, Mingo and Wayne counties** to document damages to the homes affected by the disaster.

FEMA inspectors will contact applicants to document the extent of damage to their homes. Survivors with minimal damage who can live in their homes will not automatically be scheduled for a home inspection when applying to FEMA, however, they may request an inspection if they find significant disaster-caused damage afterwards.

Residents of the affected counties should be aware of potential fraud and scams by people claiming to represent FEMA:

- You may receive phone calls or unexpected visits to your home from people claiming to be FEMA housing inspectors or people claiming they work for FEMA. The person might ask for your Social Security number and income or banking information. **FEMA representatives will have a laminated badge and your FEMA registration number.**
- Protect the privacy of your nine-digit FEMA case/registration number. Legitimate FEMA housing inspectors will only ask for **the last four digits** as part of the verification process; the inspector will complete the process by providing the applicant with the first 4-digits of the registration ID.
- Don't give your banking information to a person claiming to be a FEMA housing inspector. FEMA inspectors are never authorized to collect your personal financial information.

Residents of **Cabell, Kanawha, Mingo and Wayne counties** who were affected by the **Feb.27-March 4** disaster should contact FEMA by either going online to disasterassistance.gov or by calling the FEMA Helpline at 800-621-3362, Persons who are deaf, hard of hearing, or have a speech disability and use a TTY may call



FEMA

Page 1 of 2

800-462-7585. Lines are open daily from 6 a.m. to 10 p.m. CT.

This assistance is **ineligible** for individual and household damages sustained from the severe winter storms of Feb. 10-16, 2021 which affected Cabell, Lincoln, Mason, Putnam and Wayne counties.

For more information on West Virginia's disaster recovery, visit emd.wv.gov, [West Virginia Emergency Management Division Facebook page](#), www.fema.gov/disaster/4605 and www.facebook.com/FEMA.

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FEMA's mission is helping people before, during, and after disasters.

