

# Survivors of Arecibo Floods Have Until March 5 to Submit a Late Application for FEMA Assistance

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**GUAYNABO, Puerto Rico** — Survivors of the floods that occurred in Arecibo on September 13 have until March 5 to submit a late application to request assistance from the Federal Emergency Management Agency (FEMA). This represents an additional 60 days after the registration period ended. FEMA will not accept any application after the grace period.

To process late registrations, disaster survivors must write a letter to FEMA with details of the extenuating circumstances that prevented them from applying for assistance in a timely manner. They should also include valid documentation, if applicable, within 60 days from the date the late application was completed. Missing or incorrect information could result in delays in receiving assistance.

FEMA may consider a late application when applicants submit a signed letter of explanation and documents that clearly confirm why the applicant was unable to apply during the original application period.

There are several ways survivors can apply for FEMA assistance and keep track of their application:

- Call the **FEMA Helpline** at **800-621-3362** or **(TTY) 800-462-7585**. Press 2 for a Spanish-speaking operator. Lines are open from 7 a.m. to 11 p.m. daily.
- Visit [DisasterAssistance.gov](https://www.fema.gov/disaster-assistance).
- Download FEMA's mobile app. Select **Disaster Resources** and click on **DisasterAssistance.gov**. If you have an Apple device: Text **APPLE** to **43362**. For those with an Android device: Text **ANDROID** to **43362**. For more information go to: [fema.gov/mobile-app](https://www.fema.gov/mobile-app).

For more information on recovery from the Arecibo floods, visit [fema.gov/disaster/4571](https://www.fema.gov/disaster/4571). Follow us on our social networks at



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