

Community Recovery Centers Scheduled to Close by Early December

Release Date: November 14, 2019

GUAYNABO, Puerto Rico – As long-term recovery continues, the remaining 10 Community Recovery Centers, known as CRCs, will close on Nov. 21 and Dec. 5.

Centers typically close within a few weeks or months following a disaster, but due to the magnitude and impact of Hurricane María, FEMA and Puerto Rico’s Central Office for Recovery, Reconstruction and Resiliency, or COR3, kept centers open for more than two years. To date, the CRCs have hosted over 1 million visits, where survivors have received support from federal, local and voluntary agency representatives.

The CRCs at the following locations will close on Thursday, Nov. 21, 2019 at 4 p.m.:

- Aguadilla
- Carolina
- Manatí
- Toa Baja

The CRCs at the following locations will close on Thursday, Dec. 5, 2019 at 4 p.m.:

- Arecibo
- Bayamón
- Caguas
- Ponce
- Mayaguez
- San Juan



FEMA

Page 1 of 3

Survivors are encouraged to visit the centers before they close. To locate your nearest CRC, please visit [FEMA.gov/disaster/4339/CRC](https://www.fema.gov/disaster/4339/CRC).

Assistance from FEMA is still available online at disasterassistance.gov and by calling the FEMA Helpline at 1-800-621-3362. People who use a TDD may call 800-462-7585. Survivors can get updates on their assistance claim, provide changes of address or other personal information and learn about the appeals process, among other services.

Disaster assistance from the U.S. Small Business Administration (SBA) will continue to be available through their Customer Service Center at 800-659-2955 (TTY 800-877-8339), by email at disastercustomerservice@sba.gov and online at SBA.gov/disaster.

Additional help is also available to assist survivors with unmet needs through Disaster Case Management providers across all 78 Puerto Rico municipalities. For a list of providers and contact information, please visit at fema.gov/es/disaster/4339.

Puerto Rico's Department of Housing may also provide assistance to survivors with hurricane-related housing needs through its Home Repair, Reconstruction or Relocation program, known as R3. For more information, visit cdbg-dr.pr.gov/en/r3/, call 1-833-234-2324 or send an email to infoCDBG@vivienda.pr.gov.

###

Disaster recovery assistance is available without regard to race, color, religion, nationality, sex, age, disability, English proficiency or economic status. If you or someone you know has been discriminated against, call FEMA toll-free at 800-621-FEMA (3362) 711/VRS - Video Relay Service). Multilingual operators are available. (Press 2 for Spanish). TTY call 800-462-7585.



FEMA

Page 2 of 3

Follow us at:

www.fema.gov/hurricane-maria

www.facebook.com/femapuertorico

www.twitter.com/femaregion2



FEMA