

Community Recovery Centers in Various Municipalities Temporarily Closed

Release Date: August 27, 2019

GUAYNABO, Puerto Rico – Community Recovery Centers in Aibonito, Aguadilla, Coamo, Guayama, Mayaguez, Ponce and San German, closed at 12:30 p.m. today.

The centers serve all community members and visitors do not have to be registered with FEMA to access these services. Representatives from local and volunteer agencies are available at centers across the island to provide assistance with housing repairs, rental resources, FEMA case review, emotional and spiritual wellness services and legal services.

Recovery officials encourage Irma and María survivors who registered for disaster assistance with FEMA to stay in touch. If survivors change addresses or phone numbers, they should contact FEMA to update their information. Missing or incorrect information could result in delays in receiving assistance.

FEMA's helpline will remain open daily from 7 a.m. to 11 p.m. Disaster survivors whose homes were affected by hurricanes Irma and María can get updates on their applications, learn about the appeals process or check the status of their claims by calling 800-621-FEMA (3362). For Spanish press 2. People who use a TDD may call 800-462-7585.

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Disaster recovery assistance is available without regard to race, color, religion, nationality, sex, age, disability, English proficiency or economic status. If you or



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someone you know has been discriminated against, call FEMA toll-free at 800-621-FEMA (3362) 711/VRS - Video Relay Service). Multilingual operators are available. (Press 2 for Spanish). TTY call 800-462-7585.

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