

# New Hours, Openings for Oklahoma Mobile Disaster Recovery Centers

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**Release Date: July 3, 2019**

**Oklahoma City, OK** – Starting July 5, all Oklahoma state/federal Mobile Disaster Recovery Centers (DRCs) will have new hours. The mobile centers, unlike the stationary locations in Muskogee, Tulsa, Wagoner, Creek and Payne counties, open for shorter periods of time and move locations in order to accommodate the needs of survivors. The centers will operate 8 a.m. to 6 p.m. Monday through Saturday and will be closed on Sunday.

The new hours will impact Mobile DRCs currently in **Henryetta (Okmulgee County)**, **Bartlesville (Washington County)**, and **Claremore (Rogers County)**.

Four additional state/federal Mobile Disaster Recovery Centers (DRCs) will be opening in the cities of **Perry (Noble County)**, **Miami (Ottawa County)**, **El Reno (Canadian County)** and **Blackwell (Kay County)**.

Mobile DRCs are disaster resources that allow state and local officials to maximize their reach to as many affected areas and survivors as possible. The centers offer in-person support to Oklahoma homeowners, renters and business owners who sustained damage or losses during the severe storms, straight-line winds, tornadoes and flooding between May 7 and June 9, 2019.

Recovery specialists from the Federal Emergency Management Agency (FEMA), the U.S. Small Business Administration (SBA) and the Oklahoma Department of Emergency Management (OEM) will be at the centers to talk about assistance and to help anyone who needs guidance in filing an application. The centers will be at the following locations starting July 6:

New center locations:

**Noble County**  
**Noble County Fairgrounds Building**  
**1 Ivanhoe St,**



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**Perry, OK 73077**  
**Three days only**  
**Opens Saturday, July 6**  
**Closes COB Tuesday, July 9**

**Ottawa County**  
**Civic Center Conference Room**  
**129 5th Avenue**  
**Miami, OK 74354**  
**Four days only**  
**Opens Saturday, July 6**  
**Closes COB Wednesday, July 10**

**Canadian County**  
**Rodeo Concession Stand**  
**215 North Country Club Rd.**  
**El Reno, OK 73036**  
**Four days only**  
**Opens Monday, July 8**  
**Closes COB Friday, July 12**

**Kay County**  
**Expo Center**  
**800 South Main St.**  
**Blackwell, OK 74631**  
**Four days only**  
**Opens Thursday, July 11**  
**Closed Friday, July 12, Reopening July 13**  
**Closes COB Tuesday, July 16**

If possible, homeowners, renters and businesses should contact their insurance company and register with FEMA before visiting a recovery center. Registration is available in the following ways:

- Online at [DisasterAssistance.gov](https://www.DisasterAssistance.gov).



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- Phone 800-621-3362 (voice, 711/VRS-Video Relay Service) (TTY: 800-462-7585). Multilingual operators are available (press 2 for Spanish).
- Via the FEMA app, available for Apple and Android mobile devices. To download visit: [fema.gov/mobile-app](https://fema.gov/mobile-app).

The following information is helpful when registering:

- Address of the location where the damage occurred (pre-disaster address).
- Current mailing address.
- Current telephone number.
- Insurance information.
- Total household annual income.
- Routing and account number for checking or savings account (this allows FEMA to directly transfer disaster assistance funds into a bank account).
- A description of disaster-caused damage and losses.

The designated counties for eligible applicants are **Alfalfa, Canadian, Cherokee, Craig, Creek, Delaware, Garfield, Kay, Kingfisher, Le Flore, Logan, Mayes, Muskogee, Noble, Nowata, Okmulgee, Osage, Ottawa, Pawnee, Payne, Pottawatomie, Rogers, Sequoyah, Tulsa, Wagoner Washington and Woods.**

Individual Assistance for homeowners and renters can include grants to help pay for temporary housing, home repairs and other serious disaster-related expenses not met by insurance or other assistance programs.

Low-interest disaster loans from the U.S. Small Business Administration (SBA) are available to businesses, private nonprofit organizations, homeowners and renters to cover residential and business losses as a result of the disaster. Applicants can visit their nearest disaster recovery center for one-on-one assistance or apply online using SBA's secure website at <https://disasterloan.sba.gov/ela>.

In addition, applicants can get more information on SBA disaster assistance by calling SBA's Customer Service Center at 800-659-2955, by visiting [www.sba.gov/disaster](http://www.sba.gov/disaster), or by emailing [disastercustomerservice@sba.gov](mailto:disastercustomerservice@sba.gov). Individuals who are deaf or hard of hearing may call 800-877-8339.

Find out more at <https://www.fema.gov/okmit> and <https://www.fema.gov/disaster/4438>. Follow us on Twitter at



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[www.twitter.com/femaregion6](https://www.twitter.com/femaregion6) and the FEMA Blog at <http://blog.fema.gov>.

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*FEMA's mission is to help before, during and after disasters.*

*Disaster recovery assistance is available without regard to race, color, religion, nationality, sex, age, disability, English proficiency or economic status. If you or someone you know has been discriminated against, call FEMA toll-free at 800-621-FEMA (3362). For TTY call 800-462-7585.*

*The U.S. Small Business Administration (SBA) is the federal government's primary source of money for the long-term rebuilding of disaster-damaged private property. SBA helps businesses of all sizes, private non-profit organizations, homeowners and renters fund repairs or rebuilding efforts and cover the cost of replacing lost or disaster-damaged personal property. These disaster loans cover losses not fully compensated by insurance or other recoveries and do not duplicate benefits of other agencies or organizations. For more information, applicants may contact SBA's Disaster Assistance Customer Service Center by calling 800-659-2955, emailing [disastercustomerservice@sba.gov](mailto:disastercustomerservice@sba.gov), or visiting SBA's website at [SBA.gov/disaster](http://SBA.gov/disaster). Deaf and hard-of-hearing individuals may call 800-877-8339.*



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