

FACT SHEET: Recovery Resources for Hurricane Michael Survivors

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State of Florida: State officials support a wide range of programs for survivors. They include:

- Updated recovery information: FloridaDisaster.org, Facebook.com/FloridaSERT, Twitter.com/FLSERT or call 850-815-4000.
- The [Small Business Emergency Bridge Loan](#) program. This program helps businesses needing money to continue operations.
- Disaster Unemployment Assistance: FloridaJobs.org.

FEMA: For information and updates go to FEMA.gov/disaster/4399, DisasterAssistance.gov or call the Disaster Helpline, 800-621-3362 (800-462-7585 TTY). For FEMA on social media, go to Facebook.com/FEMA and Twitter.com/FEMAreion4.

U.S. Small Business Administration: For low-interest loans for repairs and damage not covered by insurance or to replace household items, go to Disasterloan.sba.gov/ela or call 800-659-2955, (800-877-8339 TTY). For other information, visit DisasterAssistance.gov or call 800-621-3362 (800-462-7585 TTY). More business recovery options are at [Florida's Small Business Development Network](#).

Health: For the Federal Emergency Prescription Assistance Program (EPAP), visit Phe.gov/EPAP.

Mental Health: Options include:



- The federal Disaster Distress Helpline, 800-985-5990 (text TalkWithUs to 66746; for Spanish, text Hablanos to 66746).
- Florida Mental Health Access Line, 800-945-1355, operating 4 p.m. to 7 p.m. daily.

Access and Functional Needs: For a sign language interpreter, foreign language translator or other resources, visit [Resources-people-disabilities-access-functional-needs](#) or call 800-621-3362 (800-462-7585 TTY) or 470-364-7252. Other resources include:

- [Disability Rights Florida](#), 800-342-0823 (800-346-4127 TTY).
- Florida Association of Centers for Independent Living at [FloridaCILS.org](#) or call 850-575-6004.
- Disability Resource Center at [www.DRCPC.org](#) or call 850-769-6890; (866-954-5898 TTY).

Environment and Cleanup: The Department of Ecology's [Hurricane Michael](#) website has survivor tips and environmental updates.

Legal Services: A legal-aid hotline is now available for Hurricane Michael survivors in Florida who cannot pay for an attorney: 866-550-2929. The hotline operates through a partnership of The Florida Bar Young Lawyers Division, the American Bar Association Young Lawyers Division, and FEMA.

Food: The state and U.S. Department of Agriculture run the federal Disaster Supplemental D-SNAP program to assist survivors with meals who do not receive food stamps. Visit [dcf.state.fl.us/programs/access/dsnap](#) or call 866-762-2237. For a directory of Florida food-bank locations, visit [Feedingflorida.org](#) or call 855-352-3663.

Tax Assistance: Visit: [irs.gov/newsroom/tax-relief](#).

Fraud Protection: Homeowners who may suspect they are being scammed should contact the Disaster Fraud Hotline, 866-720-5721 (TTY 844-889-4357) or local law enforcement.



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