

State/FEMA Disaster Recovery Center Opens in Ventura County

Release Date: November 25, 2018

SACRAMENTO, Calif. – The Ventura County Disaster Recovery Center (DRC) is opening in Thousand Oaks to provide residents impacted by the California wildfires with local, state and federal disaster resources.

The DRC will be open Monday, Nov. 26, 1-7 p.m. and Tuesday, Nov. 27, from 9 a.m. to 7 p.m.

Normal hours of operation will be: **Monday-Friday, 9 a.m. to 7 p.m.; Saturday & Sunday, 9a.m. to 5 p.m.**

DRCs are operated by the State of California and the Federal Emergency Management Agency (FEMA) in partnership with other federal, state and local agencies.

DRC location: 173 North Moorpark Rd. Suite A Thousand Oaks, CA 91360
Representatives from FEMA, the State of California, the U.S. Small Business Administration (SBA) and other agencies are among those represented to provide information on available services, explain assistance programs and help survivors complete or check the status of their application.

DRCs are accessible for individuals with disabilities and access and functional needs. They have on-site communication accessibility tools, including amplified listening devices, Video Relay Interpreting and Cap Tel phones. ASL interpreters are available on request.

Survivors with losses are encouraged to register for assistance before visiting the DRC by registering online at DisasterAssistance.gov or by calling 800-621-3362 or (TTY) 800-462-7585. Those who use 711-Relay or Video Relay Services can call 800-621-3362 to register. Multilingual options are available and calls are answered from 7 a.m. to 10 p.m. PST, seven days a week.



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Businesses and residents can go to sba.gov/disaster or call SBA's Disaster Assistance Customer Service Center at 800-659-2955. Deaf or hard of hearing may call 800-877-8339.

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All FEMA disaster assistance will be provided without discrimination on the grounds of race, color, sex (including sexual harassment), religion, national origin, age, disability, limited English proficiency, economic status, or retaliation. If you believe your civil rights are being violated, call 800-621-3362 or 800-462-7585(TTY/TDD).

FEMA's mission: Helping people before, during, and after disasters.

The U.S. Small Business Administration (SBA) is the federal government's primary source of money for the long-term rebuilding of disaster-damaged private property. SBA helps businesses efforts and cover the cost of replacing lost or disaster-damaged personal property. These disaster loans cover losses not fully compensated by insurance or other recoveries and do not duplicate benefits of other agencies or organizations. For more information, applicants may contact SBA's Disaster Assistance Customer Service Center by calling 800-659-2955, emailing disastercustomerservice@sba.gov, or visiting SBA's website at [SBA.gov/disaster](https://sba.gov/disaster) Deaf and hard-of-hearing individuals may call 800-877-8339.



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