Disaster Recovery Center in Lenoir County to Close

Release Date: October 29, 2018

RALEIGH, N.C. – As recovery from Hurricane Florence continues across North Carolina, the disaster recovery center in Lenoir County will close permanently at 6 p.m. Wednesday, Oct. 31. However, help is just a phone call or mouse click away.

The Lenoir center is located at:

Kinston Diagnostic Group

109a Airport Road

Kinston, N.C. 28504

Hours: 9 a.m. to 6 p.m. through Wednesday, Oct. 31

Closing Wednesday, Oct. 31 at 6 p.m.

Individuals and businesses in counties included in the North Carolina federal disaster declaration for Hurricane Florence may still register for assistance by:

- Calling the disaster assistance helpline at 800-621-3362 or 800-462-7585 (TTY) anytime from 7 a.m. to 11 p.m. local time seven days a week until further notice. Multilingual operators are available. You can update your contact information, ask questions about a letter from FEMA, get information about FEMA home inspections, or learn how to appeal a FEMA decision.
- Going online to <u>DisasterAssistance.gov</u> or <u>DisasterAssistance.gov/es</u> (for Spanish).
- Downloading the <u>FEMA mobile app</u> English or <u>Spanish</u>.
- Downloading the ReadyNC app.



Visiting any of the recovery centers that remain open. To find center locations and current hours, download the <u>FEMA mobile app</u>, the <u>ReadyNC app</u>, or visit <u>FEMA.gov/DRC</u>. Center hours and operations are adjusted based on visitor demand. The centers are open 9 a.m. to 6 p.m. local time, Monday through Saturday, until further notice. All are closed Sundays.

If you have questions about a U.S. Small Business Administration low-interest disaster loan, you may contact SBA's Disaster Assistance Customer Service Center by calling 800-659-2955, emailing disastercustomerservice@sba.gov or visiting SBA's website at sba.gov/disaster. People who are deaf and hard-of-hearing may call 800-877-8339.

If you have unmet disaster-related needs, you may call the statewide referral service at 2-1-1 or

888-892-1162 (TTY), or text Florence to 898211.

For more information on North Carolina's recovery from Hurricane Florence, visit ncdps.gov/Florence and FEMA.gov/Disaster/4393. Follow us on Twitter:

@NCEmergency and @FEMARegion4.

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