

# State/FEMA Disaster Recovery Center in Pender County Relocates

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**Release Date: October 16, 2018**

RALEIGH, N.C. – The disaster recovery center in Pender County is moving to a new location at 1:30 p.m. Tuesday, Oct 16.

The new location is:

Pender County Agricultural Building Auditorium

801 S. Walker St.

Burgaw, N.C. 28425

Open: Monday through Saturday, 9 a.m. to 7 p.m. local time, until further notice

North Carolina Emergency Management and FEMA will open additional centers in affected [counties](#) in the coming days. The centers offer in-person support to individuals and businesses in counties included in the North Carolina federal disaster declaration for Hurricane Florence.

Representatives from the state, FEMA, the U.S. Small Business Administration, and other organizations are at the centers to explain available assistance programs and help connect survivors with resources that best match their recovery needs.

Disaster survivors can visit any of the centers for assistance. Use the [FEMA app](#), [ReadyNC app](#), or visit [FEMA.gov/DRC](https://www.fema.gov/DRC) to view other locations.

Homeowners, renters and businesses should register for disaster assistance before visiting a recovery center. There are several ways to register:



- Go online to [DisasterAssistance.gov](https://DisasterAssistance.gov);
- Use the [FEMA mobile app](#); or
- Call 800-621-3362 (voice, 711 or VRS) or 800-462-7585 (TTY) anytime from 7 a.m. to 11 p.m. local time seven days a week until further notice. Multilingual operators are available.

All recovery centers are accessible to people with disabilities. Centers have assistive technology equipment, such as amplified phones and listening devices for people with hearing loss and magnifiers for people with vision loss. Video Remote Interpreting is available. In-person American Sign Language (ASL) interpreters are available by request by calling or texting 202-655-8824. (If possible, please allow 24 hours to schedule an interpreter). The centers also have accessible parking, ramps and restrooms.

Survivors may follow these links to access informational videos in American Sign Language:

- Disaster Recovery Centers (ASL): [fema.gov/media-library/assets/videos/127259](https://fema.gov/media-library/assets/videos/127259)
- Just ask (ASL): [fema.gov/media-library/assets/videos/111508](https://fema.gov/media-library/assets/videos/111508)
- FEMA assistance does not impact government benefits (ASL): [fema.gov/media-library/assets/videos/111582](https://fema.gov/media-library/assets/videos/111582)
- Requesting an interpreter (ASL): [fema.gov/media-library/assets/videos/172199](https://fema.gov/media-library/assets/videos/172199)

North Carolina homeowners, renters and business owners in Anson, Beaufort, Bladen, Brunswick, Carteret, Columbus, Craven, Cumberland, Duplin, Greene, Harnett, Hoke, Hyde, Johnston, Jones, Lee, Lenoir, Moore, New Hanover, Onslow, Orange, Pamlico, Pender, Pitt, Richmond, Robeson, Sampson, Scotland, Union, Wayne and Wilson counties may apply for disaster assistance for uninsured and underinsured damage and losses resulting from Hurricane Florence.

The NC 211 statewide information line can provide callers with nearby shelter, housing and other storm-related details. Dial 2-1-1 or 888-892-1162 (TTY), or text



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Florence to 898211. The information line is staffed around the clock to connect North Carolinians to storm resources.

For more information on North Carolina's recovery from Hurricane Florence, visit [ncpds.gov/Florence](https://ncpds.gov/Florence) and [FEMA.gov/Disaster/4393](https://FEMA.gov/Disaster/4393). Follow us on Twitter: [@NCEmergency](https://twitter.com/NCEmergency) and [@FEMARegion4](https://twitter.com/FEMARegion4).

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