

Disaster Recovery Center will Open in Honolulu and Kauai Counties

Release Date: June 28, 2018

HONOLULU – Disaster Recovery Centers (DRC), jointly operated by the state of Hawai‘i and the Federal Emergency Management Agency (FEMA), will open in Kaua‘i and Honolulu Counties. The center will offer residents affected by the April flooding, mudslides and landslides that took place in the City and County of Honolulu and Kaua‘i County, a one-stop shop for disaster assistance.

The center locations are:

Kaua‘i

- ■ Hanalei Elementary School Cafeteria; 5-5415 Kuhio Hwy, Hanalei, HI
 - Service: FEMA; Small Business Administration (SBA); State and County Agencies
 - Opens Friday, 6/29/18; open daily from 9:00 AM – 6:00 PM

In observance of Independence Day on Wednesday, July 4, modified hours will be from 9 a.m. to 1 p.m.

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- ■ K?loa Elementary School Humanities Room; 3223 Poipu Road, Koloa, HI
 - Service: FEMA registration/intake; SBA; County Agencies
 - Opens Friday, 6/29/18; open Thursday- Saturday from 9:00 AM – 6:00 PM



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- ■ Kapa‘a Elementary School Cafeteria: 4886 Kawaihau Road, Kapaa, HI
 - Service: FEMA registration/intake; SBA; County Agencies
 - Opens Sunday, 7/1/18; open Sunday-Wednesday from 9:00 AM – 6:00 PM

In observance of Independence Day on Wednesday, July 4, modified hours will be from 9 a.m. to 1 p.m.

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Oahu

- ■ Aina Haina Elementary ; 801 W. Hind Drive, Honolulu, HI
 - Service: FEMA registration/intake; SBA
 - Opens Friday, 6/29/18; open daily from 8:00 AM – 8:00 PM

In observance of Independence Day on Wednesday, July 4, modified hours will be from 8:00 a.m. to 1:00 p.m

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- ■ Keolu Elementary; 1416 Keolu Drive, Kailua, HI
 - Service: FEMA registration/intake; SBA
 - Opens Monday, 7/2/18; open daily from 8:00 AM – 8:00 PM



FEMA

In observance of Independence Day on Wednesday, July 4,
modified hours

will be from 8:00 a.m. to 1:00 p.m.

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Federal Disaster Assistance American Sign Language video (FEMA Registration Process - Home Inspections) <https://youtu.be/IIPRL0A2D14>

Staffing the DRC are representatives from FEMA, the State, the U.S. Small Business Administration, state and local agencies. Survivors can meet face to face to have their questions answered and may register at the DRC.

Applicants should have the following information at hand:

- Social Security number
- Address of the damaged primary residence
- Description of the damage
- Insurance information
- A current contact telephone number
- An address where they can receive mail
- Bank account and routing numbers for direct deposit of funds

Survivors can also apply online at DisasterAssistance.gov or by phone at 800-621-3362 or (TTY) 800-462-7585. Applicants who use 711 or Video Relay Service may call 800-621-3362. The toll-free numbers are open 7 a.m. to 10 p.m. HST seven days a week.

To apply for SBA low-interest disaster loans, business owners, private nonprofits, homeowners and renters can visit the disaster recovery center for one-on-one assistance or apply online using SBA's secure website at <https://disasterloan.sba.gov/ela>.



FEMA

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In addition, applicants can get more information on SBA disaster assistance by calling SBA's Customer Service Center at (800) 659-2955, by visiting www.sba.gov/disaster, or by emailing disastercustomerservice@sba.gov. Individuals who are deaf or hard of hearing may call 800- 877-8339.

Paper applications may be requested, and completed paper applications should be mailed to U.S. Small Business Administration, Processing and Disbursement Center, 14925 Kingsport Road, Fort Worth, TX 76155.



FEMA

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